

# Disaster Recovery/Local Assistance Centers Closed Thanksgiving; New Hours Start Monday, Nov. 20

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**Release Date: November 17, 2017**

SACRAMENTO, Calif. – The five Disaster Recovery Centers (DRCs) in Lake, Mendocino, Sonoma and Yuba counties, and the Local Assistance Center (LAC) in Napa County will be closed on Thanksgiving Day. Hours of operation will change beginning Monday, Nov. 20.

Napa County LAC, HHSA Admin. Bldg. A, 2751 Napa Valley Corporate Drive, Napa 94558

Hours: 10 a.m. – 7 p.m. Monday – Friday; 10 a.m. – 5 p.m. Saturday; Closed Sunday

Lake County DRC, Clearlake Senior Community Center, 3245 Bowers Ave., Clearlake 95422

Hours: 9 a.m. – 6 p.m. Monday – Friday; 10 a.m. – 5 p.m. Saturday; Closed Sunday

Mendocino County DRC, 1375 N. State St., Ukiah 95482

Hours: 9 a.m. – 6 p.m. Monday – Friday; 10 a.m. – 5 p.m. Saturday; Closed Sunday

Sonoma County DRC, Hanna Boys Center, 17000 Arnold Drive, Sonoma 95476

Hours: 9 a.m. – 6 p.m. Monday – Friday; 10 a.m. – 5 p.m. Saturday; Closed Sunday

Sonoma County DRC, Press Democrat Bldg., 427 Mendocino Ave., Santa Rosa 95401



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Hours: 9 a.m. – 6 p.m. Monday – Friday; 10 a.m. – 5 p.m. Saturday and Sunday

Yuba County DRC, County Administration Office, 915 Eighth St. #117, Marysville 95901

Hours: 9 a.m. – 6 p.m. Monday – Friday; 10 a.m. – 5 p.m. Saturday; Closed Sunday

Representatives from the Federal Emergency Management Agency (FEMA), the California Office of Emergency Management (Cal OES), the U.S. Small Business Administration (SBA) and other agencies staff the centers. Residents of the designated counties – Butte, Lake, Mendocino, Napa, Nevada, Orange, Sonoma and Yuba – can seek help at any of the six centers.

To find the closest DRC, go online at [fema.gov/drc](https://fema.gov/drc) or text 43362 with the message DRC and the resident's ZIP Code. Standard message and data rates apply.

Before visiting a center, survivors are encouraged to apply for disaster assistance by going online at [DisasterAssistance.gov](https://DisasterAssistance.gov), by using the FEMA app on a smart phone or by calling 800-621-3362 or (TTY) 800-462-7585. Applicants who use 711 or Video Relay Service can call

800-621-3362. The toll-free numbers are open 7 a.m. to 10 p.m. seven days a week.

Applicants registering for disaster assistance should have the following information available:

- Social Security number.
- Address of the damaged primary residence.
- Description of the damage.
- Information about insurance coverage.
- A current contact telephone number.
- An address where they can receive mail.



- Bank account and routing numbers for direct deposit of funds.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov), or visiting SBA's website at [www.sba.gov/disaster](http://www.sba.gov/disaster). Deaf and hard-of



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