

Important Differences between Disaster Recovery Centers (DRC), Disaster Survivor Assistance crews (DSA), and Disaster Mobile Registration Intake Centers (MRIC) for Hurricane Irma Survivors

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ORLANDO, Fla. – For survivors needing FEMA assistance, there are three ways to speak with a registration specialist.

Disaster Recovery Centers (DRC): DRCs offer in-person support to individuals and small business owners. Recovery specialists from the Federal Emergency Management Agency (FEMA), the U.S. Small Business Administration (SBA), and the State are available to assist survivors. DRCs can:

- Provide assistance with filling out applications
- Update the status of a survivor's application
- Provide referral services to voluntary organizations who offer a variety of services to survivors
- Provide access to the U.S. Small Business Administration for loan help and customer service.

Mobile Registration Intake Center (MRIC): The sole function of MRICs is to register survivors. MRICs move around regularly and may be in an area for a short period of time to reach survivors who need **registration help only**.

Disaster Survivor Assistance (DSA): DSA Teams canvass affected areas and can:

- Register survivors for FEMA assistance, if needed.



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Page 1 of 2

- Refer survivors to whole community partners based on any unmet needs.
- Refer survivors to a DRC when they require further assistance.

FIND A LIST OF DISASTER RECOVERY CENTERS: A list of DRCs is available on the [FEMA App](#) or by calling 800-621-3362. For TTY call 800-462-7585. TEXT 43362 (4FEMA), carrier and data rates may apply.

What to Expect When FEMA is in Your Community FEMA provides 3 ways for survivors to speak

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