

Seven Additional Florida Counties Designated for Individual Assistance

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ATLANTA – Homeowners, renters and business owners in Broward, Clay, Duval, Flagler, Palm Beach, Putnam, and St. Johns counties may now apply for federal disaster assistance for uninsured and underinsured damages and losses resulting from Hurricane Irma. Charlotte, Collier, Hillsborough, Lee, Manatee, Miami-Dade, Monroe, Pinellas, and Sarasota counties were designated for Individual Assistance on Sept. 10, 2017.

To be eligible for federal aid under FEMA’s Individual Assistance Program, storm damage and losses from the hurricane and flooding must have occurred as a result of Hurricane Irma, beginning on September 4.

Survivors are encouraged to register with FEMA as soon as possible. **If you preregistered with FEMA, you do not have to apply again.** If you have phone and/or internet access, you may register:

- Online at DisasterAssistance.gov, or
- On the [FEMA Mobile App](#), or by
- Calling **800-621-3362 (FEMA)**. Applicants who use **711** or Video Relay Service may also call **800-621-3362**. People who are deaf, hard of hearing or have a speech disability and use a **TTY** may call **800-462-7585**.
- The toll-free numbers are open from **7 a.m. to 11 p.m. ET, seven days a week**.
- Multilingual operators are available. Press 2 for Spanish and press 3 for other languages.

Don’t be discouraged if you do not have access to telephone or internet service. Disaster survivor assistance specialists will soon be helping people register for assistance in their communities.

Assistance for eligible survivors can include grants for temporary housing and home repairs, and for other serious disaster-related needs, such as medical and



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dental expenses or funeral and burial costs.

Long-term, low-interest disaster loans from the U.S. Small Business Administration (SBA) also may be available to cover losses not fully compensated by insurance and do not duplicate benefits of other agencies or organizations.

Survivors should contact their insurance company to file their insurance claim. FEMA is unable to duplicate insurance payments. However, those without insurance or those who may be underinsured may still receive help after their insurance claims have been settled.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.



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