

Disaster Recovery Center in Cumberland County to Close Jan. 26, But Help Remains Available

Release Date: January 23, 2017

DURHAM, N.C. – The Disaster Recovery Center in Cumberland County will close Thursday, Jan. 26, at 6 p.m.

The center is located at:

Cumberland County Dept. of Social Services
1225 Ramsey St.
Fayetteville, NC 28301-4401

You can still get help after the center closes by calling the FEMA Helpline at 800-621-3362 for voice, 711 and Video Relay Service. If you are deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585.

The deadline to register with FEMA ends today, Monday, January 23, so if you haven't registered, you must do so as soon as possible today. Those who register with FEMA are encouraged to keep in touch with FEMA and call the Helpline with any questions. You also may visit one of the two open recovery centers at the following locations:

Edgecombe County
Edgecombe County Health Dept.
3003 N. Main St.
Tarboro, NC 27886

Robeson County DRC
Old Kmart
2750 N Roberts Ave.
Lumberton, NC 28358



FEMA

Page 1 of 3

If you require a reasonable accommodation (American Sign Language interpreting, Braille, large print, etc.) while visiting a disaster recovery center you may call the appropriate Helpline number listed above for support. These toll-free numbers are open from 7 a.m. to 11 p.m., seven days a week. Help is available in many languages, and information on the registration process is available in ASL at www.fema.gov/media-library/assets/videos/111546.

FEMA assistance is nontaxable and will not affect eligibility for Social Security, Medicaid, Medicare or other federal benefits.

FEMA cannot duplicate insurance payments, but if you are underinsured you may receive help after your claim has been settled.

For more information on North Carolina's recovery, visit the disaster webpage at fema.gov/disaster/4285; or visit the North Carolina Emergency Management website at readync.org. Follow FEMA on Twitter at @femaregion4 and North Carolina Emergency Management @NCEmergency.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 or TTY at 800-462-7585.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow FEMA on twitter at @femaregion4. Download the FEMA app with tools and tips to keep you safe before, during, and after disasters.

Dial 2-1-1 or 888-892-1162 to speak with a trained call specialist about questions you have regarding Hurricane Matthew; the service is free, confidential and available in any language. They can help direct you to resources. Call 5-1-1 or 877-511-4662 for the latest road conditions or check the ReadyNC mobile app, which also has real-time shelter and evacuation information. For updates on Hurricane Matthew impacts and relief efforts, go to ReadyNC.org or follow N.C. Emergency Management on Twitter and Facebook. People or organizations that



FEMA

Page 2 of 3

want to help ensure North Carolina recovers can visit NCdisasterrelief.org or text NCR recovers to 30306.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps homeowners, renters, businesses of all sizes, and private non-profit organizations fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's Web site at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.



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Page 3 of 3