

What Will FEMA Want to Know When I Apply for Disaster Assistance?

Release Date: 1? 30, 2025

Release Number: FS 010

Filling out a FEMA application can be unsettling when you are still experiencing the results of a natural disaster firsthand. It helps to know in advance what information and documents you'll need to provide to verify your identity, occupancy, and other details related to your disaster-caused losses. Below are helpful details on what data and documents will be needed to apply with FEMA.

Information needed when you apply for FEMA Disaster Assistance:

- Your phone number and the address, including zip code, of the damaged property
- Contact information after the disaster, including phone number, alternate residential address or email address to receive electronic notifications
- Your Social Security number
- Insurance information, including settlement letter if you received it
- Condition of your damaged home, if known, and personal property losses
- Your annual household income (for possible referrals)
- Bank account information, if you would like your assistance provided via direct deposit

Documents needed to verify:

- **Identity:** Your Social Security number, state driver's license, state ID, or voter registration card
- **Ownership and vital records (*birth, death, marriage*):** Los Angeles County residents directly impacted by the fires can request property records and vital records at no cost to support their recovery.

Contacts:

- **Vital records:** (888) 985-9913



FEMA

Page 1 of 2

- **Property records:** (800) 201-8999, option 3
- **Email for both:** RRCFFireAssistance@rrcc.lacounty.gov
- **Occupancy:** FEMA will usually verify your occupancy and ownership through a public records search. If they can't, they may ask you to provide additional documents such as:
 - A lease or housing agreement, rent receipt, motor vehicle registration, or a utility or other bill, or bank or credit card statement, mailed to your address. If these documents have been destroyed, contact your mortgage company, landlord, vendors, employer or bank.
 - A public official's signed statement. If you cannot access documentation to prove occupancy, you may provide a written statement from a public official, member of a tribal council, homeless outreach advocate, etc. It must include your name, location of residence, dates of occupancy, and the official's name, title, signature and contact information.
- **Annual household income:** Pay stub, tax returns, W2 forms
- **Bank account information:** Bank statement
- **Damage to your property:** A description of the damage caused, photos of the damage. Receipts to verify expenses caused by the disaster.

For information on replacing documents lost in the wildfires: [Replacing Lost Documents after Los Angeles County Wildfires](#).

Apply for FEMA Individual Assistance online at DisasterAssistance.gov (fastest option); on the [FEMA App](#) (available at the Apple App Store or Google Play); by phone at **800-621-3362** (if you use a relay service, give FEMA your number for that service) or visit a Disaster Recovery Center (DRC); to locate a DRC near you, visit the [DRC Locator](#).



FEMA