

Stay in Contact with FEMA After You Apply for Assistance

Release Date: 9? 10, 2024

After you apply for federal disaster assistance, it is important that FEMA be able to contact you. FEMA may need to call some New Mexicans in **Lincoln, Otero, Rio Arriba, and San Juan counties**, and the **Mescalero Apache Reservation** to continue processing their application for assistance after South Fork and Salt Fires and flooding.

Make sure that FEMA has your up-to-date contact information.

If there are changes in your **phone number, current address, banking or insurance information**, you should let FEMA know as soon as possible or you may miss important telephone calls or correspondence.

You can update your contact information in several ways:

- Go online to DisasterAssistance.gov
- Download the [FEMA app](#) for smartphones.
- Call 800-621-3362. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Lines are open from 5 a.m. to 9 p.m. MT, seven days a week. Help is available in most languages.
- Visit a Disaster Recovery Center operated by the state of New Mexico and FEMA. For location and hours, visit fema.gov/drc

Be aware that phone calls from FEMA may appear to come from unidentified numbers.

The deadline to apply for assistance is **October 19, 2024**.



FEMA

Page 1 of 1