

# How To Appeal FEMA's Decision

---

**Release Date: 9? 5, 2024**

**FRANKFORT, Ky.** – If you have applied for FEMA assistance following the May 21-27 severe weather, you may get a letter from FEMA. Please read the FEMA letter carefully.

If you are found ineligible, the letter will explain the reasons. It is possibly something as simple as missing documentation or information.

If you are found eligible for assistance, the letter will explain the grant amount that FEMA has approved and information on the appropriate use of the disaster assistance grant.

If you disagree with any decisions made by FEMA, including your eligibility status or the amount of grant you may receive, you have the right to appeal.

## The Appeal Process

It is important to include documentation to support your reason for appeal. Provide any information FEMA has requested, such as documents from your insurance company and documents that prove occupancy or ownership.

Be sure to write your FEMA application number and the disaster number (DR-4804-KY) on each page of your appeal and on any documents that are submitted. Writing your application number on each page submitted helps FEMA to organize your case.

Mail your appeal within 60 days from the date on your FEMA decision letter to:

- FEMA - Individuals & Households Program National Processing Service Center, P.O. Box 10055, Hyattsville, MD 20782-8055

You can also upload your appeal documentation to your account on [DisasterAssistance.gov](https://DisasterAssistance.gov), or fax to 800-827-8112.



If you are unable to send an appeal yourself, ask someone to do it for you. It could be someone in your household, a friend or an attorney. You will need to provide FEMA with a statement signed by you that the person is authorized to appeal on your behalf.

For additional information about FEMA's appeal process or about authorizing a third party to act on your behalf, call the FEMA Helpline at 800-621-3362. The line is open every day from 7 a.m. to midnight, ET. Assistance is available in many languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA your number for that service. You can also visit a Disaster Recovery Center; to find the nearest center, go to: [fema.gov/drc](https://www.fema.gov/drc). The deadline to apply for FEMA assistance is Sept. 22.

