

# Roofing Installation Support Emergency Utilization Program (RISEUP)

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The U.S. Department of Defense and the U.S. Army Corps of Engineers, in coordination with FEMA and the U.S. Territory of Guam, have launched the Roofing Installation Support Emergency Utilization Program (RISEUP) to help temporarily repair metal roofs damaged by Typhoon Mawar.

This program is only for primary residences that will be used for shelter and safe to occupy upon completion of repairs.

Additionally, a Right of Entry form MUST be signed and on file before work can begin.

Frequently asked questions include:

## ***Where do I sign up for a temporary roof repair?***

Go to your Mayor's Office.

## ***What is the process to sign up for a temporary roof repair?***

Go to your Mayor's Office to sign up. Your identification will be verified, and you must sign a Right of Entry (ROE) form before work can begin.

## ***What do I need to sign up?***

Homeowner name, address, village, zip code, phone, email, parcel identification number.

## ***Does my house qualify if the roof is completely missing or walls have fallen?***

No, approximately 50% of the existing roof rafters must remain. The home must be structurally sound and have some remaining structure for the construction



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crews to tie into.

### ***What is the eligibility criteria?***

- Dwellings must have disaster-caused roof damage that impacts habitability.
- Dwellings must be otherwise structurally sound. Only dwellings that can be safely occupied after the roof repairs have been completed are eligible. Dwellings that are affected by disaster-caused utility outages are not disqualified based on utility outages alone.
- Approximately 50% of roof substructure (rafters/trusses) must remain, as determined by USACE.
- The damaged roof must cover indoor living space completely enclosed by walls. Living space includes facilities for cooking, eating, sleeping and sanitation. Outdoor kitchens with a damaged roof covering will qualify to the extent that it covers the dwelling's only means of cooking and storing food. Garages, carports, porches, etc. do not qualify.
- Repairs will only be performed on dwellings with pre-disaster metal roofs. Roofs composed of materials such as concrete, slate, asbestos or clay tile, or other material are not covered under this program.
- Homes unable to be assessed are not eligible. Accessibility is the responsibility of the resident and GovGuam.
- All applicants meeting eligibility criteria will be provided temporary roofing and are estimated to be complete within 60 days of program implementation.

### ***What type of roof qualifies for a temporary roof repair?***

Only metal roofs are eligible for this program. Concrete, slate, tile, asphalt or any other type of roof is not eligible. If you have damage to another type of roof, or do not qualify for the program due to excessive damage, please contact your insurance agent or company and apply for federal disaster assistance at [disasterassistance.gov](https://disasterassistance.gov), by calling **1-800-621-3362** or visit a Disaster Recovery Center near you.

### ***Will you cover my garage or outdoor patio?***

No, the damaged roof must cover indoor living space completely enclosed by walls. Living space includes facilities for cooking, eating, sleeping and sanitation. Garages, carports and porches, do not qualify. Outdoor kitchens with a damaged



roof will qualify if it is the dwelling's only means of cooking and storing food.

***How much does a temporary roof repair cost?***

Temporary roof repairs under this program are free to the homeowner.

***How long will it take for my roof to be repaired?***

Once approved and scheduled for work, we estimate most roof repairs can be completed in a day.

***Do I need to vacate my home during installation?***

If there are safety concerns, you may have to stay out of your home while the crew is working on the roof. To avoid debris and other damage to your property, you may want to move or cover sensitive household items.

***Do I need to be home when my roof is repaired?***

No, a representative will give you a courtesy call but, if you are not home when they arrive to repair your roof, they will continue with the installation.

***What should I expect when crews come to my house?***

Please provide unobstructed access to the damaged roof, move or cover personal belongings that may be damaged by falling debris and steer clear of the crews as they complete installation, especially children.

***Does this program allow debris to be removed from my property?***

No, homeowners should coordinate with local officials to remove debris, if they require assistance. The work crews will only remove debris necessary to conduct the work and will place that debris on the owners property. The crews will not remove debris.

***Do any other repairs qualify?***

This program is only authorized for temporary repairs of metal roofs. No other home repairs are authorized.



***Are these repairs permanent or temporary and how long will they last?***

All repairs are temporary in nature and not intended to last long or be permanent roofs.



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