

# Has Your Info Changed Since Applying for FEMA Assistance? Let FEMA Know

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**Release Date: 5? 18, 2023**

If you have new contact information or have received an insurance settlement, it is important to let FEMA know. FEMA may be trying to reach you regarding your application.

## **Important: Update your contact and personal information**

Make sure FEMA knows how to contact you and share information that may affect your application. For example:

- Has your phone number changed, or did you leave your home? Inaccurate phone numbers and addresses may lead to missed calls and correspondence.
- Have you changed your bank or account number? That could delay a direct deposit from FEMA.
- Have you received a settlement or letter of denial from your insurance? Provide the information to FEMA immediately, as these events could change your eligibility.

## **What if I find damage I did not know about previously?**

Property damage will be evaluated by a FEMA inspector.

- If you notice additional damage to your property following your FEMA inspection, contact FEMA.
- If you cannot be present at your home during an inspection, you can authorize someone else to meet the inspector on your behalf by providing written consent for a third party to represent you.

## **Where do I update my information and check on the status of my application?**

- You can also visit a Disaster Recovery Center in your area and speak to a FEMA representative in person to update the information [fema.gov/DRC](https://www.fema.gov/DRC).



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- If you don't understand something when applying online, you can click "Help for this page" on the top left side of the form for more information.
- You can apply or update your information online at [DisasterAssistance.gov](https://DisasterAssistance.gov), by calling 800-621-3362 (or through the FEMA mobile app).
- If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA your number for that service. Multilingual operators are available (press 2 for Spanish).



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