

# North Carolina Recovery Fact Sheet

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## Navigating the Road to Recovery

- **More than \$2 billion** has been approved to help North Carolina survivors and communities affected by Hurricane Florence. Funding approved includes FEMA grants, low-interest disaster loans from the U.S. Small Business Administration and National Flood Insurance Program payments.
- **More than \$981.46 million** has been approved to reimburse local governments, state agencies and certain private nonprofits across North Carolina with Hurricane Florence-related expenses.

## Disaster Breakdown

### *Hurricane Florence*

- **51** counties designated for Public Assistance (Categories A-G)
- **34** counties designated for Individual Assistance

### *Tropical Storm Michael*

- **21** counties designated for Public Assistance (Categories A-G)

### *Hurricane Dorian*

- **28** counties designated for Public Assistance (Categories A-G)

### *Feb. 6-19 Severe Storms, Tornadoes and Flooding*

- **19** counties designated for Public Assistance (Categories A-G)

### *Hurricane Isaias*

- **16** counties designated for Public Assistance (Categories A-G)



## *Tropical Storm Eta*

- **19** counties designated for Public Assistance (Categories A-G)

## *Hurricane Florence Recovery Update*

- Total state and federal resources approved: more than **\$2 billion**
- More than **\$133.9 million** in FEMA Individuals and Households grants have been approved to **34,698** homeowners and renters.
  - Housing Assistance approved: more than **\$110.1 million**
  - Other Needs Assistance approved: more than **\$23.7 million**
- The U.S. Small Business Administration disaster loans have been approved for more than **\$407.8 million**.
  - **9,085** loans for homeowners and renters have been approved for more than **\$337.7 million**.
  - **992** loans for businesses have been approved for more than **\$70.1 million**.
- **The National Flood Insurance Program:**
  - Estimated claims paid: more than **\$634.58 million**
- *Public Assistance:*
  - *More than **\$981.46 million** has been approved (state and federal share).*
- *Hazard Mitigation Grant Program:*
  - *FEMA has obligated (federal share) more than **\$38.75 million** to the state.*

## *Tropical Storm Michael Recovery Update*

- The National Flood Insurance Program:
  - Estimated claims paid: more than **\$7.33 million**
- *Public Assistance:*
  - *More than **\$31.1 million** has been approved (state and federal share).*

## *Hurricane Dorian Recovery Update*

- The National Flood Insurance Program:
  - Estimated claims paid: more than **\$42.61 million**
- *Public Assistance:*
  - More than **\$92.84 million** has been approved (state and federal share).



### *Feb. 6-19 Severe Storms, Tornadoes and Flooding Recovery Update*

- The National Flood Insurance Program:
  - Estimated claims paid: more than **\$1 million**
- *Public Assistance:*
  - *More than **\$11.48 million** has been approved (state and federal share).*

### *Hurricane Isaias Recovery Update*

- The National Flood Insurance Program:
  - Estimated claims paid: more than **\$10.58 million**
- Public Assistance:
  - More than **\$26.5 million** has been approved (state and federal share)

### *Tropical Storm Eta Recovery Update*

- The National Flood Insurance Program
  - Estimated claims paid: more than **\$8.95 million**
- Public Assistance:
  - More than **\$1 million** has been approved (state and federal share)

## **Direct Temporary Housing Assistance**

FEMA provided Direct Temporary Housing Assistance to **656** households following Hurricane Florence. The program ended June 13, 2020.

## **Unmet Needs**

FEMA works closely with state, federal, faith-based and voluntary agency partners. Survivors who do not qualify for FEMA disaster assistance may call **2-1-1**, the statewide information and referral service for basic unmet needs—such as food or cleaning supplies and help to pay utility bills and child-care expenses.

## **Disaster Case Management**

Individuals who suffered losses not covered by state or local government programs may use Disaster Case Management services. The state has contracted with experienced case managers who will work with faith-based and volunteer



organizations to help meet survivors' unmet needs. To contact North Carolina Emergency Management, email [IARecovery@nc.dps.gov](mailto:IARecovery@nc.dps.gov) or leave a voicemail at **919-825-2378**.

## Insurance Hotline

If you need help with your insurance claim or settlements, call the North Carolina Department of Insurance at **855-408-1212**. For more information, go to [www.nchurriclaims.com](http://www.nchurriclaims.com).

## Disaster Fraud Hotline

If you suspect fraud, waste, abuse or mismanagement of disaster relief operations, you can report it by calling the National Center for Disaster Fraud Hotline at **866-720-5721** or email [disaster@leo.gov](mailto:disaster@leo.gov). Calls can be made anonymously and confidentially.

## Public Assistance

- FEMA's Public Assistance program provides grants for state and local governments and certain private nonprofits to reimburse the cost of debris removal, emergency protective measures and permanent repair work.

### *Hurricane Florence*

- The following **51** counties are eligible for all categories of Public Assistance: Alamance, Alleghany, Anson, Ashe, Beaufort, Bertie, Bladen, Brunswick, Cabarrus, Carteret, Chatham, Columbus, Craven, Cumberland, Dare, Davidson, Duplin, Granville, Greene, Guilford, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Madison, McDowell, Montgomery, Moore, New Hanover, Onslow, Orange, Pamlico, Pender, Person, Pitt, Polk, Randolph, Richmond, Robeson, Rowan, Sampson, Scotland, Stanly, Tyrrell, Union, Wayne, Wilson and Yancey.

### *Tropical Storm Michael*

- The following **21** counties are eligible for all categories of Public Assistance: Alamance, Brunswick, Caswell, Chatham, Dare, Davidson, Davie, Forsyth, Granville, Hyde, Iredell, McDowell, Montgomery, Orange, Person, Randolph,



Rockingham, Stokes, Surry, Vance, and Yadkin.

### *Hurricane Dorian*

- The following **28** counties are eligible for all categories of Public Assistance: Beaufort, Bladen, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Duplin, Greene, Hoke, Hyde, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Robeson, Sampson, Tyrrell, Wayne and Washington.

### *Feb. 6-19 Severe Storms, Tornadoes and Flooding*

- *The following **19** counties are eligible for all categories of Public Assistance: Alexander, Ashe, Cherokee, Cleveland, Gaston, Graham, Madison, Mitchell, Pender, Perquimans, Polk, Randolph, Rutherford, Stanly, Stokes, Swain, Wayne, Yadkin and Yancey*

### *Hurricane Isaias*

- The following **16** counties are eligible for all categories of Public Assistance: Beaufort, Bertie, Brunswick, Carteret, Chowan, Columbus, Craven, Hertford, Hyde, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, and Pitt Counties.

### *Tropical Storm Eta*

- The following **19** counties are eligible for all categories of Public Assistance: Alexander, Alleghany, Ashe, Beaufort, Burke, Caldwell, Davidson, Davie, Duplin, Edgecombe, Hertford, Iredell, Robeson, Rowan, Sampson, Stokes, Wilkes, Wilson, and Yadkin Counties.

### **Hazard Mitigation**

- **Eight** North Carolina communities have joined the National Flood Insurance Program after Hurricane Florence.

