

Fact Sheet 46: TSA Resources for Survivors Moving On

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With the Feb. 20 Review for FEMA's Transitional Sheltering Assistance (TSA) Program Approaching, Resources Are Provided to Help Remaining Survivors Move on From Temporary Option

Survivors preparing to move on from the Transitional Sheltering Assistance (TSA) program have a plethora of resources available to them, but these resources require survivors to be active participants in their own recovery:

PHONE NUMBERS AND WEBSITES FOR:

- The Federal Emergency Management Agency (**FEMA**) **Helpline**: 800-621-3362 (voice, 711 or VRS) or 800-462-7585 (TTY) 6 a.m.-10 p.m., 7 days a week, or <https://www.fema.gov/disaster/4332>
- **U. S. Small Business Administration (SBA)**: for low-interest disaster loan follow up and questions, contact SBA at 800-659-2955, visit www.sba.gov/disaster or meet with SBA representatives at a Disaster Recovery Center.
- **211 Texas**. Local information about food, housing, child care, crisis counseling and substance abuse treatment. Dial 2-1-1, 877-541-7905 or visit <http://www.211texas.org/>



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- **Texas Department of Insurance** Consumer Help Line: 800-252-3439 or <http://www.tdi.texas.gov/index.html>

- **Disaster Case Management** to connect with voluntary agency groups who may be able to help with specific needs. Call 855-742-5989 and a case manager will respond within 24 hours.

- **Disaster Distress Support:** Trained professionals help with anxiety or stress, and counsel on available resources. Multilingual, confidential crisis support service available 24 hours a day, seven days a week: 800-985-5990; 800-846-8517 (TTY); text TalkWithUs (Spanish-speakers text: Hablanos) to 66746; or visit <https://www.samhsa.gov/find-help/disaster-distress-helpline>

- The **National Suicide Prevention Lifeline** is free, confidential and available 24 hours: call 800-273-TALK (8255) or text “HOME” to 741741.

- **Online Crisis Network** to network online with volunteers trained and certified in crisis intervention: <https://www.imalive.org/hotline/>

- **The Harris Center for Mental Health and IDD:** Call 713-970-7000 (press 2 for available services) or go to <http://mhmrharris.org/>

- **Information on Hurricane Harvey and Texas recovery:** visit the Hurricane Harvey disaster web page at www.fema.gov/disaster/4332, or Facebook at <http://www.facebook.com/FEMAh Harvey>, the FEMA Region 6 Twitter account at twitter.com/FEMARegion6, or the Texas Division of Emergency Management website at www.dps.texas.gov/dem/.



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OTHER ONLINE ASSISTANCE FOR:

- **Hurricane Harvey information from Office of the Governor:** Information and referral hotline: 800-843-5789 or visit: <https://gov.texas.gov/hurricane>
- **Housing resources from Texas Rebuilds:** Eligibility questions: 888-610-1622; maintenance issues: 877-503-6053; qualifications for FEMA housing: 888-958-0877; if denied housing: 800-621-3362; or visit: <http://texasrebuilds.com/index.html>
- **Locating a nearby Disaster Recovery Center:** Need face-to-face assistance? Visit a Disaster Recovery Center (DRC). To find the nearest DRC, go to fema.gov/DRC. Or, text DRC and your zip code to 43362 (4FEMA) to locate an area center.
- **Permanent Housing Plan Checklist.** If you do not have a housing plan, download the checklist at <https://go.usa.gov/xnE88>.
- **Subsidized apartment search.** The U.S. Department of Housing and Urban Development (HUD) offers programs to assist both homeowners and renters: <https://www.hud.gov/states/texas>
- **Post-hurricane housing resources from Texas Apartment Association.** TAA offers extensive options to find available housing by region and provides helpful information and guidance for renting in Texas: www.taa.org/renters/helpful-info/



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- **Search for rental homes and apartments in Texas.** Search by zip code, type of home and price. Zillow: 206-470-7000 or <https://www.zillow.com/rent/>; Apartments.com: 888-658-7368 or

<https://www.apartments.com/>

- **Financial-related questions:** The Association of International Certified Professional Accountants offers information for survivors with financial-related questions about filing insurance claims, government assistance and employer responsibility after a disaster. Call 888-777-7077 or visit: <http://blog.aicpa.org/2017/09/help-after-harvey-disaster-resources.html#sthash.InSi7oTl.dpbs>
- **Tax Relief from IRS:** Special tax relief and assistance is available to taxpayers in the presidential disaster areas. Call 800-829-1040 or visit: <https://www.irs.gov/newsroom/help-for-victims-of-hurricane-harvey>
- **Mortgage relief options.** Federal Housing Administration offers mortgage relief options for FHA homeowners. Call 800-225-5342 or visit: https://www.hud.gov/program_offices/housing/sfh/nsc/qaho0121
- **Mortgage Servicers.** Fannie Mae works with mortgage servicers offering special options for those impacted by disasters. Call 800-232-6643 or visit www.knowyouroptions.com/relief
- **Affordable housing options** and housing resources are available through Texas Department of Housing and Community Affairs. Call 512-475-3800 or visit: <http://www.tdhca.state.tx.us/texans.htm>



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- The **Section 811 Project Rental Assistance** program provides project-based rental assistance for extremely low-income persons with disabilities linked with long-term services. Call 512-475-3800 or visit: www.tdhca.state.tx.us/section-811-pra/index.htm
- **Goodwill Houston** (resource for clothing and job opportunities). Call 713-692-6221 or visit: <http://www.goodwillhouston.org/>
- **Locate a food pantry:** <https://www.foodpantries.org/st/texas>
- **Save damaged family and personal treasures:** <https://www.fema.gov/news-release/2017/09/11/fact-sheet-how-save-damaged-family-and-personal-treasures>
- **Texas Workforce Commission.** TWC helps Harvey survivors seeking employment and job support services: Call 512-454-9175 or visit:
www.twc.state.tx.us/hurricane-harvey-resources#informationForJobSeekers
- **Job search online:** <https://www.indeed.com/>, <https://www.linkedin.com/>,
<https://us.jobs/index.asp>, <https://www.monster.com/>
- **Disaster Legal Services Texas Harvey Hotline:** Call 800-504-7030 or visit
<https://www.disasterlegalaid.org/txhurricaneharvey>



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- **Texas Attorney General Tenant Rights:** 512-463-2100 or visit: <https://texasattorneygeneral.gov/cpd/tenant-rights>

- **Help for veterans.** Disaster Hotline 800- 507-4571 or visit <https://www.va.gov/>

- The **Center on Disability and Development** provides many links to other websites: <http://redd.tamu.edu/disaster-information>

- **Better Business Bureau** statewide disaster relief support: Call 512-445-2911 or visit: <https://www.bbb.org/central-texas/disaster-relief/statewide-resources>

- **Get a personalized list of possible assistance:**
<https://www.disasterassistance.gov/get-assistance/find-assistance>

- **County and city sites** offering information for affected communities:
 - City of Rockport-Hurricane Harvey News:
<https://cityofrockport.com/669/Hurricane-Harvey--News-Resources-and-Li>
 - Rockport-Fulton Hurricane Harvey Information and Giving Funds:
http://www.rockport-fulton.org/Hurricane_Harvey_Information
 - Aransas County Harvey Recovery: www.aransascounty.org/harvey/
 - Harris County Recovery Network: <http://harrisrecovery.org/>
 - City of Houston Disaster Recovery Information: <https://houstonrecovers.org/>
 - City of Corpus Christi Hurricane Harvey Recovery:
<http://www.cctexas.com/harvey>

- **Nonprofit organizations** offering help for affected communities:
 - American Red Cross Texas Gulf Coast Region 409-883-2322 or:
<http://www.redcross.org/local/texas/gulf-coast>



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- Catholic Charities of the Archdiocese of Galveston-Houston Disaster Relief Services: 713-526-4611 or <https://catholiccharities.org/our-services/strengthening-families/disaster-relief/>
- Salvation Army Disaster Relief Services: 214-956-6000 or <http://disaster.salvationarmyusa.org/aboutus/?ourservices>
- United Ways of Texas Hurricane Harvey Disaster Relief: 512-651-1149 or <https://www.uwtexas.org/hurricane-harvey>
- United Way of Coastal Bend: 361-882-2529 or www.uwcb.org/hurricane-resources



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