

# Disaster Recovery Center in Orlando Will Transition to SBA Disaster Loan

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**Release Date:** 12? 13, 2017

ORLANDO, Fla. —The FEMA Disaster Recovery Center in Orlando is closing Wednesday, December 20, and will reopen at the same location as a U.S. Small Business Administration Disaster Loan Outreach Center (DLOC) on Thursday, December 21. Hours are 9 a.m. – 7 p.m., closed Sundays.

The transition from FEMA to SBA will mean the center is primarily staffed by SBA personnel, however, a few FEMA representatives will be present to answer questions from survivors.

Orlando (Orange County)  
Orange County Bank  
2250 N. Orange Blossom Trail  
Orlando, FL 32804

Hours: Hours are 9 a.m. – 7 p.m. Monday-Saturday, closed Sundays.

SBA customer service representatives are available to meet with business owners and residents to answer questions, explain SBA's disaster loan program and close their approved disaster loans. Business owners and residents can meet with SBA representatives on the days and times indicated. No appointment is necessary.

Applicants for disaster loans may apply online using the electronic loan application via SBA's secure website at [disasterloan.sba.gov/ela](https://disasterloan.sba.gov/ela).

Disaster loan information and application forms are also available from SBA's Customer Service Center by calling 800-659-2955 or emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov). Individuals who are deaf or hard-of-hearing may call 800-877-8339. For more disaster assistance information or to download applications, visit [sba.gov/disaster](https://sba.gov/disaster).

Completed paper applications may be mailed to:



U.S. Small Business Administration Processing and Disbursement Center  
14925 Kingsport Rd.  
Fort Worth, TX 76155

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

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