

Disaster Recovery Center to Close in Big Pine Key

Release Date: 12? 12, 2017

ORLANDO, Fla. – A Disaster Recovery Center (DRC) is scheduled to close at 7:00 p.m. Saturday, December 16, in Big Pine Key.

Disaster Recovery Centers offer in-person support to individuals and small business owners. Survivors still needing help may visit any DRC. They may locate one near them by calling the FEMA Helpline at 800-621-3362 (Voice, 711 or VS) or 800-462-7585 (TTY). Helpline numbers are open 7 a.m. to 11 p.m., seven days a week. A DRC locator can be found at www.fema.gov/disaster-recovery-centers or by using the FEMA App.

The DRC is at the following address:

Big Pine Key (Monroe County)
Former Bank of America Building
30572 Overseas Highway
Big Pine Key, FL 33043

Hours: Monday to Saturday 9:00 a.m. to 7:00 p.m. **THIS LOCATION CLOSSES DECEMBER 16**

If you have phone and/or internet access, you may also contact FEMA in one of the following ways:

- Online at DisasterAssistance.gov.
- Call the FEMA Helpline at 800-621-3362 for voice, 711 and Video Relay Service (VRS). If you are deaf, hard of hearing, or have a speech disability and use a TTY, call 800-462-7585.

You may have other needs while visiting a DRC:

- If you have a disability and require a reasonable accommodation, please see a DRC manager when you arrive.



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- Language translations are offered through Telephonic Interpretation Services in 200 languages.

For more information on Hurricane Irma and Florida recovery, visit www.FEMA.gov/IrmaFL, @FEMARegion4 Twitter account, or the Florida Division of Emergency Management website.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

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