

Disaster Recovery Center in Damascus, Va. will Open on Oct. 7

Release Date: October 5, 2024

BRISTOL, Va.— A Disaster Recovery Center (DRC) will be opening in Washington County at 736 North Beaver Dam Avenue on Monday, Oct. 7, 2024 at 8 a.m. Disaster survivors residing in Galax as well as Giles, Grayson, Montgomery, Pulaski, Smyth, Tazewell, Washington and Wythe Counties can visit any DRC to receive assistance. Additional DRCs will be opening in the coming weeks throughout southwest Virginia.

The center is located at:

Washington County
Damascus Shopping Mall
736 North Beaver Dam Avenue
Damascus VA 24236
Hours of operation:
Monday - Saturday, 8 a.m. to 6 p.m.
Closed Sundays

Survivors do not have to visit a DRC to register with FEMA. You can call 800-621-FEMA (3362). The toll-free telephone line operates seven days a week. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. You can also register online at DisasterAssistance.gov or through the [FEMA App](#) on your phone.

The deadline to apply for FEMA disaster assistance is Dec. 2, 2024.



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If you have received a letter from FEMA about your application status, visit a DRC to learn more about next steps. DRC staff can help you submit additional information or supporting documentation for FEMA to continue to process your application and answer any questions you may have.

For more information on Virginia's disaster recovery, visit vaemergency.gov, the [Virginia Department of Emergency Management Facebook page](https://www.facebook.com/fema.gov/disaster/4831), fema.gov/disaster/4831 and facebook.com/FEMA.

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FEMA's mission is helping people before, during and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia. Follow us on X at x.com/FEMAreion3 and on LinkedIn at linkedin.com/company/femareion3.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).



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