

Kentucky April 2 Storms Survivors: Be Alert to Fraud

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FRANKFORT, Ky. – If you are a survivor of Kentucky April 2 storms, straight-line winds, tornadoes, landslides and mudslides, you may also be a target of con artists and criminals who try to obtain money or steal personal information.

Protect Your Identity

In some cases, thieves try to apply for FEMA assistance using names, addresses and Social Security numbers they have stolen from survivors.

- If a FEMA Inspector comes to your home and you did not submit a FEMA application, your information may have been used without your knowledge to create a FEMA application. If so, please inform the inspector that you did not apply for FEMA assistance, so the inspector can submit a request to stop further processing of the application.
- If you did not apply for assistance, but receive a letter from FEMA, please call the FEMA Helpline at 800-621-3362. The Helpline will submit a request to stop any further processing of that application.
- If you do wish to apply for FEMA assistance after stopping an application made in your name without your knowledge, the Helpline will assist you in creating a new application.

Identify Legitimate FEMA Staff

FEMA Disaster Survivor Assistance teams, housing inspectors and other officials are working in areas impacted by the April 2 severe storms throughout Kentucky. [They carry official identification badges with photo IDs.](#) FEMA representatives **never charge** applicants for disaster assistance, inspections or help in filling out applications.

- Don't believe anyone who promises a disaster grant in return for payment.



- Don't give your banking information to a person claiming to be a FEMA housing inspector. FEMA inspectors are never authorized to collect your personal financial information.

Report Scams and Fraud

If you believe you are the victim of a scam report it immediately to your local police or sheriff's department, or contact the Office of the Attorney General by calling 502-696-5485 or visit its website at [Natural Disaster Scams - Kentucky Attorney General](#). To file a fraud complaint, go online to [Scam Report \(kentucky.gov\)](#).

If you suspect fraudulent activity involving FEMA, you can report it to the FEMA Fraud Branch at: StopFEMAFraud@fema.dhs.gov, fax: 202- 212-4926 or write to: FEMA Fraud and Internal Investigation Division, 400 C Street SW Mail Stop 3005, Washington, DC 20472-3005.

If you suspect identity theft, please visit [Identity Theft | FTC Consumer Information](#) or [IdentityTheft.gov](#).

For the latest information on Kentucky's recovery from the April 2 severe storms, straight-line winds, tornadoes, landslides and mudslides, please visit fema.gov/disaster/4782. Follow FEMA on X, formerly called Twitter, at twitter.com/femaregion4 and at facebook.com/fema.

