

# FEMA Disaster Survivor Assistance Teams in Arkansas

---

Release Date: Jan 6, 2024

**LITTLE ROCK, Ark** – FEMA Disaster Survivor Assistance crews are available in Decatur to assist Arkansans with their recovery from the May 24-27 [severe storms, straight-line winds, tornadoes and flooding](#).

These crews can help impacted residents apply for FEMA assistance, upload documents needed in the application process and answer questions about specific cases and the types of assistance available. This is a combined effort by the state and FEMA to continue to reach those in need.

Crews are available **8 a.m. to 6:30 p.m. daily** at:

## **Falling Springs Community Church**

21822 Falling Springs Road

Decatur, AR 72722

Residents impacted by the storms in **Benton, Boone and Marion** counties do not have to meet with FEMA in person to apply for assistance. The fastest way to apply is online at [DisasterAssistance.gov](https://DisasterAssistance.gov). Survivors can also apply by phone at **800-621-3362**. Calls are accepted every day from 6 a.m. to 10 p.m. Central Time. Help is available in most languages – if you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

Residents should be prepared to provide the following information when applying with FEMA:

- Social Security number
- Address of the damaged property
- Description of the damage



- Information about insurance coverage
- A current contact telephone number
- An address where you can receive mail
- Bank account and routing numbers for direct deposit of funds

For the latest information visit [fema.gov/disaster/4788](https://fema.gov/disaster/4788). Follow the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](https://twitter.com/FEMARegion6) or on Facebook at [facebook.com/FEMARegion6/](https://facebook.com/FEMARegion6/).



**FEMA**