Has Your Info Changed Since Applying for FEMA Assistance? Let FEMA Know

Release Date: Me 18, 2023

If you have new contact information or have received an insurance settlement, it is important to let FEMA know. FEMA may be trying to reach you regarding your application.

Important: Update your contact and personal information

Make sure FEMA knows how to contact you and share information that may affect your application. For example:

- Has your phone number changed, or did you leave your home? Inaccurate phone numbers and addresses may lead to missed calls and correspondence.
- Have you changed your bank or account number? That could delay a direct deposit from FEMA.
- Have you received a settlement or letter of denial from your insurance? Provide the information to FEMA immediately, as these events could change your eligibility.

What if I find damage I did not know about previously?

Property damage will be evaluated by a FEMA inspector.

- If you notice additional damage to your property following your FEMA inspection, contact FEMA.
- If you cannot be present at your home during an inspection, you can authorize someone else to meet the inspector on your behalf by providing written consent for a third party to represent you.

Where do I update my information and check on the status of my application?

 You can also visit a Disaster Recovery Center in your area and speak to a FEMA representative in person to update the information fema.gov/DRC.



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- If you don't understand something when applying online, you can click "Help for this page" on the top left side of the form for more information.
- You can apply or update your information online at DisasterAssistance.gov, by calling 800-621-3362 (or through the FEMA mobile app).
- If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA your number for that service. Multilingual operators are available (press 2 for Spanish).



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