

How to Replace Lost or Damaged Documents in Tennessee

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If your important documents were lost or destroyed in the **March 31 to April 1, 2023**, storms and tornadoes, there are ways to replace them.

Birth, Death, Marriage or Divorce Certificates:

- The Tennessee Office of Vital Records reviews, registers, amends, issues and maintains the original certificates of births, deaths, marriages and divorces that occur in Tennessee. Visit <https://www.tn.gov/content/tn/health/health-program-areas/vital-records/certificate.html> or mail your request to: **Tennessee Vital Records, Andrew Johnson Tower 1st Floor, 710 James Robertson Parkway, Nashville, TN 37243.**

Tennessee Drivers' Licenses:

- To replace a lost or destroyed driver's license, visit the Tennessee Department of Safety and Homeland Security at <https://www.tn.gov/safety/driver-services/classd/dlduplicate.html>. For title and registration, visit <https://www.tn.gov/revenue/title-and-registration.html>.

Green Cards:

- Visit the U.S. Citizenship and Immigration Services at <https://www.uscis.gov/green-card/after-we-grant-your-green-card/replace-your-green-card>.

Social Security Cards:

- Visit the Social Security Administration website at <https://www.ssa.gov/number-card/replace-card> or call **800-772-1213**. The office is open in most U.S. time zones from 8 a.m. to 7 p.m. Monday to Friday, and operators speak English and other languages.



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Identity Theft Resource Center:

- Visit the Identity Theft Resource Center at <https://www.idtheftcenter.org/>, call **888-400-5530** or email info@fightidentitytheft.com.

Medicare Cards:

- Visit <https://www.ssa.gov/myaccount/> to create your personal *my Social Security account* or call **800-772-1213** from 8 a.m. to 7 p.m. Monday to Friday.

Tax Return Documents and Filing Deadlines:

- The IRS extended the deadline to file federal income taxes for individuals, households and businesses affected by the March 31 to April 1 storms and tornadoes in **Cannon, Hardeman, Hardin, Haywood, Lewis, Macon, McNairy, Rutherford, Tipton and Wayne** counties. That means you have until **Monday, July 31, 2023**, to file returns.
- For more information, click <https://www.irs.gov/newsroom/irs-tennessee-storm-victims-qualify-for-tax-relief-april-18-deadline-other-dates-extended-to-july-31#:~:text=As%20a%20result%2C%20affected%20individuals,returns%20due%20on%20Ap>.

U.S. Department of Agriculture Disaster Assistance Discovery Tool for Farmers:

- Visit <https://www.farmers.gov/recover/disaster-tool#step-1>.

Military Service Records:

- Visit <https://www.archives.gov/veterans/military-service-records-0> to make your request online.

Insurance Documents:

- Contact the Tennessee Department of Commerce and Insurance at <https://www.tn.gov/commerce/insurance-division.html> or call the Consumer Insurance Services Section at **615-741-2218** or **800-342-4029**.

National Archives Records:



- Visit <https://www.archives.gov/preservation/records-emergency>. Learn how to preserve family archives such as papers and photographs at <https://www.archives.gov/preservation/family-archives>.

Legal Resources:

- To request legal help, visit Advocates for Disaster Justice at <https://www.advocatesfordisasterjustice.org/> or, in Tennessee, <https://www.tals.org/>.

For the latest information on Tennessee's recovery from the severe storms, straight-line winds and tornadoes, visit [FEMA.gov/Disaster/4701](https://www.fema.gov/disaster/4701). You may also follow [TN.gov/TEMA](https://www.tn.gov/TEMA); [Twitter.com/TEMA](https://twitter.com/TEMA), [Facebook.com/TNDisasterInfo](https://www.facebook.com/TNDisasterInfo), [@FEMARegion4/Twitter](https://twitter.com/FEMARegion4) and [Facebook.com/FEMA](https://www.facebook.com/FEMA).



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