

Garden City Disaster Recovery Center to Shut Down Permanently on Friday; All Other Centers Will Be Closed for Labor Day Holiday

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CHICAGO – The state/FEMA disaster recovery center at the **Maplewood Community Center in Garden City** will close permanently at 7 p.m. ET on Friday, Sept. 3, 2021.

All other FEMA centers will be closed in observance of **Labor Day, Monday, Sept. 6**, and will re-open at 9 a.m. ET on Tuesday, Sept. 7.

While the centers are closed, survivors who were affected by the June 25-26 storms and flooding can get updates about their applications, learn about the appeals process or check the status of their claims by logging into their account at DisasterAssistance.gov or calling the FEMA helpline at 800-621-3362 (TTY 800-462-7585).

The extraordinary aftermath of Hurricane Ida may cause delays on the FEMA helpline. Michigan storm and flood survivors are advised to visit DisasterAssistance.gov as the preferred alternative to the helpline.

In-person assistance from FEMA representatives remains available at four recovery centers and one document drop-off location in southeast Michigan. Individuals can visit *any* open center to get the help they need with the federal assistance process.



FEMA

To find the location and operational hours of the nearest center to you, visit FEMA's DRC locator page at <https://egateway.fema.gov/ESF6/DRCLocator>.

Survivors do not have to visit a recovery center to register or receive federal assistance. These centers provide a location for applicants to submit documents or discuss their case in-person with a FEMA or U.S. Small Business Administration representative. Before visiting a recovery center, survivors should register for federal assistance one of the following ways:

- Online at DisasterAssistance.gov;
- Using the [FEMA App](#); or
- Calling 800-621-3362 (including 711 or Video Relay). TTY users can call 800-462-7585. The toll-free numbers are open from 7 a.m. to 11 p.m. ET, seven days a week. Multilingual operators are available.

For more information about Michigan's recovery, visit www.fema.gov/disaster/4607. FEMA assistance is currently available to residents in Washtenaw and Wayne counties. The deadline for individuals to apply for disaster assistance is **Sept. 13, 2021**.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. Reasonable accommodations, including translation and American Sign Language interpreters via Video Relay Service will be available to ensure effective communication with applicants with limited English proficiency, disabilities, and access and functional needs. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (including 711 or Video Relay). If you are deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585.

FEMA's mission is helping people before, during, and after disasters.

