FEMA Center Updates: Locations and Hours of Operation

Release Date: Out 17, 2021

CHICAGO – The state/FEMA disaster recovery center in Dearborn Heights and the document drop-off centers in Ypsilanti and Grosse Pointe will close permanently at 7 p.m. ET on Thursday, August 19, 2021. In-person assistance from FEMA representatives remains available at five other recovery centers and one document drop-off location in southeast Michigan. Individuals can visit *any* open center to get the help they need with the federal assistance process.

Three centers listed below will close **permanently** on Thursday, August 19 at 7 p.m. ET:

Eaton Senior Recreation Center

4900 Pardee Avenue

Dearborn Heights, MI 48125

Ypsilanti Township Civic Center

7200 S. Huron River Drive

Ypsilanti, MI 48197



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Grosse Pointe Public Safety Building

17320 Mack Avenue

Grosse Pointe, MI 48230

Four centers will begin new operational hours of **9 a.m. to 7 p.m. ET, Monday through Saturday, closed Sunday** starting **Friday, August 20, 2021.** Location information for these sites is provided below to allow applicants to find the site closest to them:

Henry Ford Centennial Library

16301 Michigan Avenue

Dearborn, MI 48126

Kemeny Recreation Center

2260 S. Fort Street

Detroit, MI 48217

Maplewood Community Center

31735 Maplewood St.

Garden City, MI 48135



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Golightly Career and Technical Center

900 Dickerson Ave.

Detroit, MI 48215

The recently opened document drop-off center in Harper Woods and the new recovery center in Hamtramck will be open 7 a.m. to 7 p.m. ET, seven days a week, and can be found at the following locations:

Peace and Goodwill Baptist Church

20955 Bournemouth St.

Harper Woods, MI 48225

Hamtramck City Hall

3401 Evaline Street

Hamtramck, MI 48212

Additionally, individuals can find their closest center location by visiting FEMA's DRC locator page at <u>https://egateway.fema.gov/ESF6/DRCLocator</u>.



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Survivors do not have to visit a recovery center to register or receive federal assistance. These centers provide a location for applicants to submit documents or discuss their case in-person with a FEMA or US Small Business Administration representative. Before visiting a recovery center, survivors should register for federal assistance one of the following ways:

- Online at <u>DisasterAssistance.gov;</u>
- Using the <u>FEMA App</u>; or
- Calling 800-621-3362 (including 711 or Video Relay). TTY users can call 800-462-7585. The toll-free numbers are open from 7 a.m. to 11 p.m. ET, seven days a week. Multilingual operators are available.

For more information about Michigan's recovery, visit <u>www.fema.gov/disaster/4607</u>. FEMA assistance is currently available to residents in Washtenaw and Wayne counties. The deadline for individuals to apply for disaster assistance is Sept. 13, 2021.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. Reasonable accommodations, including translation and American Sign Language interpreters via Video Relay Service will be available to ensure effective communication with applicants with limited English proficiency, disabilities, and access and functional needs. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (including 711 or Video Relay). If you are deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585.

FEMA's mission is helping people before, during, and after disasters.



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