Disney Institute Joins FEMA on Whole-of-America Response to COVID-19

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WASHINGTON -- Recently, FEMA and the Disney Institute kicked off a training program for FEMA employees and other federal personnel who will be working at community vaccination centers across the country.

"We have been working closely with our federal, state and local partners to make vaccines available to every person that wants one," said FEMA Administrator Deanne Criswell. "We're appreciative of the opportunity to collaborate with the Disney Institute and receive additional training that will enhance our customer service at federally supported vaccination sites. We are grateful for the support of The Walt Disney Company."

FEMA continues providing federal support to community vaccination centers, including supplemental vaccine allocation to pilot sites. This includes active or federal community vaccination center pilot sites and mobile pop-up sites in 16 states. Additionally, mobile vaccination units are operating to support states and the Indian Health Service. The federal community vaccination center pilot sites have administered more than 5.5 million vaccinations, while mobile units have delivered more than 48,800 vaccinations.

"Disney is honored to collaborate with FEMA by sharing best practices of our legendary guest service with those working at federal vaccination sites nationwide," said George A. Kalogridis, President, Segment Development and Enrichment, Disney Parks, Experiences and Products. "This collaboration is part of our company's broader work to support vaccination efforts."

The Muppets have also joined the response: A Message from Gonzo and Pepe - YouTube.

As more Americans receive the vaccine, the end of the pandemic and a return to normal life is in sight. Anyone interested in receiving the COVID-19 vaccine can visit vaccines.gov to find a location close to them and make an appointment. Individuals can also text their zip code to 438829 to receive a text with the closest

COVID-19 vaccine location.

FEMA