

FEMA Helpline to Remain Open During Presidents' Day

Release Date: February 14, 2019

GUAYNABO, Puerto Rico – FEMA's Helpline will remain open from 7 a.m. to 11 p.m. during Presidents' Day on Monday, Feb. 18.

Disaster survivors whose homes were affected by hurricanes Irma and María can get updates on their applications, learn about the appeals process or check the status of their claims by calling the FEMA Helpline at 800-621-FEMA (3362). For Spanish press 2. People who are deaf, hard of hearing or have a speech disability and use a TDD may call 800-462-7585.

Toll-free numbers are open daily from 7 a.m. to 11 p.m.

Disaster survivors may also get help by logging into their accounts at DisasterAssistance.gov.

For more on Puerto Rico's recovery, visit FEMA.gov/Disaster/4339.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) 711/VRS - Video Relay Service. Multilingual operators are available. (Press 2 for Spanish). TTY call 800-462-7585.

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