

Disaster Recovery Center to Open in Orleans Parish for Louisiana Survivors

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BATON ROUGE, La. – A disaster recovery center is opening Monday, Feb. 13, in Orleans Parish to assist Louisiana tornado survivors. The center will be open 1-6 p.m. Monday, then move to regular hours on Tuesday, Feb. 14, until further notice.

Orleans Parish

Location: East New Orleans Public Library

5641 Read Blvd.

New Orleans, LA 70127

Hours: 8 a.m. to 6 p.m. Monday through Saturday; 10 a.m. to 4 p.m. Sundays

To register with FEMA, go online to DisasterAssistance.gov, call the FEMA Helpline, or download the FEMA mobile app. Help is available in most languages and the FEMA Helpline is open 6 a.m. to 10 p.m., seven days a week, until further notice.

Representatives from the Governor's Office of Homeland Security and Emergency Preparedness, the Federal Emergency Management Agency, U.S. Small Business Administration, volunteer groups and other agencies are at the disaster recovery centers to answer questions about disaster assistance and low-interest disaster loans for homeowners, renters and businesses. They can also help survivors apply for federal disaster assistance. The City of New Orleans will also provide resources.

Disaster Survivor Assistance (DSA) teams are canvassing many affected areas and are able to register people for FEMA assistance if needed. Sometimes these teams will remain in certain locations convenient to the community, such as a library or mayor's office. When residents require further assistance the teams may refer them to a disaster recovery center nearby.



FEMA

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It is not necessary to visit a center to register for and receive federal disaster assistance. If possible, survivors should register with FEMA before visiting a recovery center.

Disaster survivors who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585 to register. Those who use 711 or Video Relay Service or require accommodations while visiting a center may call 800-621-3362. All disaster recovery centers are accessible and equipped with tools to accommodate disaster survivors who need disability-related communication aids. Each disaster recovery center has assistive technologies for people with disabilities. To arrange to have an ASL interpreter at the DRC when you visit, call 225-382-1739.

Low-interest disaster loans from the SBA are available for businesses of all sizes including landlords, private nonprofit organizations, homeowners and renters. Disaster loans cover losses not fully compensated by insurance or other recoveries.

For more information, applicants may contact the SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing DisasterCustomerService@sba.gov or visiting the SBA's website at sba.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.

For information call the FEMA helpline at 800-621-3362, download the FEMA mobile app, or go online to www.DisasterAssistance.gov or www.fema.gov/disaster/4277.

