

Disaster Recovery Centers Opening in Polk and Pottawattamie Counties

Release Date: juillet 5, 2024

FEMA is opening Disaster Recovery Centers in **Polk** and **Pottawattamie** counties to provide one-on-one help to people affected by severe storms, tornadoes and flooding this spring.

Recovery specialists from FEMA and the U.S. Small Business Administration will provide information on available services, explain assistance programs and help survivors complete or check the status of applications.

<u>POLK COUNTY</u>	<u>POTTAWATTAMIE COUNTY</u>
Riley Resource Group 4400 E. University Ave., Pleasant Hill, IA 50327	Charles Lakin Human Services Campus – North Parking Lot 815 N. 16thSt., Council Bluffs, IA 51501
Open 1-6 p.m. July 8 8 a.m.-6p.m. July 9-13	Open 1-6 p.m. July 8 8 a.m.-6p.m. July 9-13

All DRCs are closed on Sundays.

FEMA funding is available to homeowners and renters for severe storms, tornadoes and flooding that occurred May 20-31 in **Adair, Adams, Cedar, Jasper, Montgomery, Polk** and **Story** counties. FEMA funding is also available for homeowners and renters in Clarke, Harrison, Mills, Polk, Pottawattamie, Ringgold, Shelby and Union counties for the



April 26-27 tornadoes and storms. Iowans can visit any open DRC for assistance if needed.

To save time, apply online or by phone before visiting a Disaster Recovery Center by:

Visiting DisasterAssistance.gov

- Calling FEMA directly at 800-621-FEMA (3362)
- Using the [FEMA app](#)

All centers are accessible to people with disabilities or with access and functional needs. They are equipped with assistive and adaptive technology such as amplified phones, caption phones, video phones, wheelchair ramps and other resources to help ensure all applicants can access resources.

Anyone using a relay service, such as a video relay service (VRS), captioned telephone service or others, can give FEMA number for that service. For an accessible video on three ways to apply for FEMA visit: <https://www.youtube.com/watch?v=LU7wzRjByhI>

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. Press 2 for Spanish.

