

# Kentucky April 2 Storms Survivors: Be Alert to Fraud

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**FRANKFORT, Ky.** – If you are a survivor of Kentucky April 2 storms, straight-line winds, tornadoes, landslides and mudslides, you may also be a target of con artists and criminals who try to obtain money or steal personal information.

## Protect Your Identity

In some cases, thieves try to apply for FEMA assistance using names, addresses and Social Security numbers they have stolen from survivors.

- If a FEMA Inspector comes to your home and you did not submit a FEMA application, your information may have been used without your knowledge to create a FEMA application. If so, please inform the inspector that you did not apply for FEMA assistance, so the inspector can submit a request to stop further processing of the application.
- If you did not apply for assistance, but receive a letter from FEMA, please call the FEMA Helpline at 800-621-3362. The Helpline will submit a request to stop any further processing of that application.
- If you do wish to apply for FEMA assistance after stopping an application made in your name without your knowledge, the Helpline will assist you in creating a new application.

## Identify Legitimate FEMA Staff

FEMA Disaster Survivor Assistance teams, housing inspectors and other officials are working in areas impacted by the April 2 severe storms throughout Kentucky. [They carry official identification badges with photo IDs.](#) FEMA representatives **never charge** applicants for disaster assistance, inspections or help in filling out applications.

- Don't believe anyone who promises a disaster grant in return for payment.



**FEMA**

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- Don't give your banking information to a person claiming to be a FEMA housing inspector. FEMA inspectors are never authorized to collect your personal financial information.

## Report Scams and Fraud

If you believe you are the victim of a scam report it immediately to your local police or sheriff's department, or contact the Office of the Attorney General by calling 502-696-5485 or visit its website at [Natural Disaster Scams - Kentucky Attorney General](#). To file a fraud complaint, go online to [Scam Report \(kentucky.gov\)](#).

If you suspect fraudulent activity involving FEMA, you can report it to the FEMA Fraud Branch at: [StopFEMAFraud@fema.dhs.gov](mailto:StopFEMAFraud@fema.dhs.gov), fax: 202- 212-4926 or write to: FEMA Fraud and Internal Investigation Division, 400 C Street SW Mail Stop 3005, Washington, DC 20472-3005.

If you suspect identity theft, please visit [Identity Theft | FTC Consumer Information](#) or [IdentityTheft.gov](#).

For the latest information on Kentucky's recovery from the April 2 severe storms, straight-line winds, tornadoes, landslides and mudslides, please visit [fema.gov/disaster/4782](https://fema.gov/disaster/4782). Follow FEMA on X, formerly called Twitter, at [twitter.com/femaregion4](https://twitter.com/femaregion4) and at [facebook.com/fema](https://facebook.com/fema).

