

Disaster Recovery Centers Hours Are Changing

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San Diego, Calif. — The California Governor's Office of Emergency Services, FEMA, and other state and local partners have announced a change of operating hours for San Diego County disaster recovery centers. Beginning Sunday, March 31, 2024, the DRCs will no longer be open Sundays and Mondays.

Disaster Recovery Centers

Survivors can still meet with FEMA, specialists from the Small Business Administration and other service providers at the following DRCs Tuesday to Saturday:

Mountain View Community Center
641 South Boundary Street
San Diego, CA 92113

Spring Valley Library
836 Kempton Street
Spring Valley, CA 91977

Both centers operate from 10 a.m. to 7 p.m. PT, Tuesday – Saturday.

Residents in San Diego County who experienced damage from the Jan. 21-23, 2024 severe storm and flooding can apply online at DisasterAssistance.gov, use the [FEMA mobile app](#) or call 800-621-3362, 7 a.m. to 10 p.m. PT. Multilingual operators are available when registering for assistance by phone. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

If you need ASL support at a DRC, please contact Aaron Kubey aaron.kubey@fema.dhs.gov in advance to schedule a date and time for an ASL interpreter to meet you there.



FEMA

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FEMA's mission is helping people before, during, and after disasters.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, or economic status.

Disaster Recovery Centers are protected areas designated to provide emergency response and relief for disaster survivors. U.S. Immigration and Customs Enforcement and U.S. Customs and Border Protection do not conduct enforcement operations at or near these locations, except in limited circumstances such as an imminent risk of death, violence, or physical harm. Additionally, FEMA will not proactively share the personal information of flood survivors with immigration or law enforcement agencies.

If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448 (TTY 800-462-7585). Those who use a relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service. Multilingual operators are available (press 2 for Spanish).

