Disaster Recovery Centers

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LAKE MARY, Fla – Disaster Recovery Centers are locations, either inside fixed locations or in tents outside, set up in areas affected by disasters. FEMA works with the county to select locations convenient for the survivors.

At a Disaster Recovery Center survivors can:

- Learn about disaster assistance programs.
- Apply for disaster assistance.
- Check the status of your FEMA application.
- Get help understanding FEMA notices or letters.
- Get referrals to agencies that offer other assistance.
- Submit an appeal of FEMA's decision.
- Meet with an SBA representative for information about disaster loans.
- Meet with state agency representatives.
- Meet with hazard mitigation specialists to learn how to build back stronger, to prevent or reduce damage from future disasters.

To find a center, visit fema.gov/drc

To view a video describing what services are available at a Disaster Recovery Center, visit Disaster Recovery Center (DRC): Your Resource After a Hurricane

Disaster Recovery Centers are accessible to people with disabilities. They have assistive technology equipment that allows disaster survivors to interact with staff. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps and restrooms.

It is not necessary to visit a center. Survivors can apply or get other assistance by calling 800-621-3362, going online at <u>disasterassistance.gov</u>, or using the <u>FEMA</u> <u>mobile app</u>. The line is open every day from 7 a.m. to 10 p.m. ET. Help is available in most languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA your number for that service. To view an accessible video about how to apply visit: Three Ways to Register for



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FEMA Disaster Assistance - YouTube.

For the latest information on Florida's recovery from Hurricane Idalia, visit <u>floridadisaster.org/updates/</u> and <u>fema.gov/disaster/4734</u>. Follow FEMA on X, formerly known as Twitter, at <u>twitter.com/femaregion4</u> and at <u>facebook.com/fema</u>.



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