

FEMA Needs Your Current Contact Information

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PRATTVILLE, Ala. –After you apply for federal disaster assistance, it is important that FEMA be able to contact you. Be aware that phone calls from FEMA may appear to come from unidentified numbers. Make sure that FEMA has your up-to-date contact information.

FEMA may need to call some survivors in **Autauga, Coosa, Dallas, Elmore, Greene, Hale, Morgan, Mobile, Sumter** and **Tallapoosa** counties to continue processing their application for assistance after the severe storms and tornadoes on Jan. 12. FEMA also may contact some survivors to obtain more information for their application.

If there are changes in your phone number, current address, banking or insurance information, you should let FEMA know as soon as possible or you may miss important telephone calls or correspondence.

You can update your contact information in several ways:

- Go online to DisasterAssistance.gov.
- Call 800-621-3362. If you use a relay service, such as video relay service (VRS), captioned telephone service or other service, give FEMA the number for that service. Lines are open from 6 a.m. to 10 p.m. Central Time in most languages, seven days a week.
- Download the [FEMA app](#) for smartphones.

Survivors can apply for disaster assistance at disasterassistance.gov, by using the [FEMA mobile app](#), or by calling 800-621-3362. The helpline is open, and help is available from 6 a.m. to 10 p.m. Central Time in most languages. If you use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

For information on Alabama's disaster recovery, visit fema.gov/disaster/4684. Follow FEMA on Twitter at [FEMA Region 4 \(@femaregion4\) / Twitter](#) and at



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