## Disaster Recovery Center in East St. Louis, Illinois Closes December 22

Release Date: Décembre 20, 2022

**ST. CLAIR COUNTY, IL**. – The Disaster Recovery Center (DRC) in East St. Louis will close permanently on **Thursday, Dec. 22.** This is also the last day to apply for FEMA assistance. People affected by the July 25 - 28 flooding in St. Clair County can still visit the Recovery Center through Dec. 22. The facility will close permanently at 6 p.m.

Clyde Jordan Senior Citizen Center – 6755 State Street, East St. Louis, Illinois 62203

Monday – Thursday: 8 a.m. – 6 p.m.

Closes permanently on Thursday, December 22 at 6 p.m.

No appointment is necessary to visit a DRC. Walk-ins are welcome. At the Recovery Center, specialists from FEMA and the U.S. Small Business Administration are providing information on available services, explaining assistance programs and helping survivors complete or check the status of their applications.

## The deadline to apply for FEMA assistance is December 22.

There are several ways to apply:

- Apply online at DisasterAssistance.gov
- Download and use the FEMA mobile app to apply
- Call the FEMA Helpline at 800-621-3362 to apply seven days a week 6 a.m. to 10 p.m.
- If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service. The Helpline is open seven days a week. Press 2 for Spanish or 3 for an interpreter who speaks your



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language.

• Survivors may also **apply in person** at the DRC.

Have the following information when you apply or check the status of your application:

- Phone number where you can be contacted
- Address at the time of the flooding
- Address where you are staying now
- Social Security Number of one member of the household
- Basic list of damage and losses
- Bank information if you choose direct deposit for any FEMA money you may be awarded
- Insurance Information if you have insurance, including the policy number

If you have homeowners or renters flood insurance, you should file an insurance claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your damage expenses, you may be eligible for federal assistance.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).

For disaster updates from FEMA, follow <u>@FEMAregion5</u> on Twitter, and turn on mobile notifications. Visit the disaster webpage at <u>fema.gov/disaster/4676</u>.

For disaster updates from the Illinois Emergency Management Agency (IEMA), follow @ReadyIllinois on Twitter, Facebook and Instagram and turn on mobile notifications. <u>http://www.illinois.gov/iema/</u> continues to be a go-to, single source to help Illinois residents easily find information and disaster-related resources.

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FEMA's mission is helping people before, during, and after disasters.



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