

How to Apply for FEMA Assistance After Hurricane Ian

Release Date: novembre 23, 2022

ATLANTA – South Carolina homeowners and renters in Charleston, Georgetown and Horry counties who were affected by Hurricane Ian may apply for FEMA disaster assistance.

Survivors can apply for disaster assistance at www.disasterassistance.gov, by calling 800-621-3362 from 7 a.m. to 11 p.m. Eastern Time, or by using the [FEMA mobile app](#). If you use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

When you apply for assistance, have the following information ready:

- A current phone number where you can be contacted
- Your address at the time of the disaster and the address where you are now staying
- Your Social Security number
- A general list of damage and losses
- Banking information if you choose direct deposit
- If insured, the policy number or the agent and/or the company name

Survivors may be eligible to receive assistance for uninsured and underinsured damage and losses resulting from the Hurricane Ian. If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance.

Take photos to document damage and begin cleanup and repairs to prevent further damage. Remember to keep receipts from all purchases related to the cleanup and repair.

Disaster assistance may include financial help with temporary lodging and home repairs, as well as other disaster-related expenses.



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For an accessible video on how to apply for assistance go to, youtube.com/watch?v=WZGpWI2RCNw.

For information on South Carolina's recovery from Hurricane Ian, visit fema.gov/disaster/hurricane-ian. Follow FEMA on Twitter at [FEMA Region 4 \(@femaregion4\)](https://twitter.com/femaregion4) / [Twitter](https://twitter.com/femaregion4) and at facebook.com/fema.

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FEMA's mission is helping people before, during, and after disasters.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, economic status. If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448.



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