## Seven Disaster Recovery Centers Permanently Closing; Remaining Temporary DRCs now Closed on Sundays

Release Date: novembre 16, 2022

San Juan, Puerto Rico — The temporary Disaster Recovery Centers (DRCs) in Aguadilla, Cabo Rojo, Guánica, Naguabo, Rincón, San Germán and Yabucoa DRCs will close permanently at 5 p.m. on Nov. 17, 2022. Operational hours will be from 8 a.m. to 5 p.m. from Monday to Saturday until they close.

The other temporary FEMA DRCs will be operating from 8 a.m. to 5 p.m. from Monday to Saturday and closed on Sundays, unless otherwise stated. Survivors can go to *any* open center for help with the federal disaster assistance process. Individuals shouldn't wait to visit a temporary DRC if they need in-person support: they can get answers to their questions while the DRC is open. For operational hours or to find the nearest temporary DRC, click on the FEMA DRC link: DRC Locator.

After the DRC closes, survivors can still view the status of their application online at <u>DisasterAssistance.gov</u> or by using <u>FEMA's mobile app</u>. Individuals can also call the FEMA Helpline at 1-800-621-3362 to discuss their case with a FEMA representative. Press 1 for English, 2 for Spanish and 3 for all other languages. People who use a relay service such as video relay service (VRS), captioned telephone service or others, provide FEMA the number for that service. Phone lines operate from 7 a.m. to 2 a.m. seven days a week.

Survivors may also still apply for assistance if they have not already done so. The deadline to apply is Nov. 21, 2022.

