

# Disaster Recovery Center in Lafayette to Close, FEMA Assistance Still Just a Phone Call or Click Away

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DENVER – The Disaster Recovery Center located at **1755 S. Public Road, Lafayette, Colorado** will close and end operations at 5 p.m. on Saturday, March 5, 2022.

After the Disaster Recovery Center closes, personalized assistance with FEMA-related questions will still be available to disaster survivors over the phone and virtually.

Many of the services that have been available at the Disaster Recovery Center are available through [DisasterAssistance.gov](https://DisasterAssistance.gov), the FEMA mobile app or by calling the FEMA Helpline at **800-621-3362**. Multilingual operators are available. The toll-free number is open every day from 5 a.m. to 9 p.m. MST. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

FEMA can assist you with the following:

- Provide a change of address, telephone and bank account numbers, and insurance information to avoid disaster assistance processing delays;
- Receive information about FEMA home inspections;
- Get other questions answered about federal disaster assistance;
- Ask questions about a letter from FEMA;
- Learn how to appeal a FEMA decision. All applicants may appeal.

## Mitigation Assistance

FEMA's Mitigation Community Education & Outreach team provides mitigation advice to community members affected by the Marshall Fire and straight-line wind event. Topics include home repair, ignition resistant construction, wind resistant



construction, putting together supply kits, and hiring a contractor. With the closing of the DRC, FEMA Mitigation advice will still be available through the Mitigation Helpline and email address:

- Mitigation Helpline number: **833-FEMA-4-US (833-336-2487)**, open Monday – Friday, 7 a.m. – 3 p.m. MST
- Email: [fema-r8-hmhelp@fema.dhs.gov](mailto:fema-r8-hmhelp@fema.dhs.gov).

## More Information

For more information about Marshall Fire and straight-line winds recovery in Boulder County, visit the FEMA disaster webpage at <https://www.fema.gov/disaster/4634>, the Colorado Department of Homeland Security and Emergency Management webpage at <https://dhsem.colorado.gov/> or the Boulder County webpage at <https://www.bouldercounty.org/disasters/wildfires/marshall/>. For the Small Business Administration information, visit <https://disasterloanassistance.sba.gov/ela/s/>.



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