

# Let FEMA Know if Your Situation Changes

---

Release Date: nov 16, 2021

Once you apply for FEMA assistance, it's vital to let FEMA know if your address changes, if you discover additional damage from Hurricane Ida or if you have another disaster-related issue. Be sure to let FEMA know if:

## You discover Hurricane Ida-caused mold growing in your home

As a homeowner who is eligible for FEMA assistance, you may receive funds to remove disaster-caused mold damage as part of your Home Repair Assistance award. For information about mold cleanup from the Centers for Disease Control and Prevention, visit [CDC.gov/mold/cleanup](https://www.cdc.gov/mold/cleanup).

## You have asked someone else to act on your behalf

If you ask a friend or relative to act on your behalf when you apply for FEMA assistance or meet with the FEMA inspector, you must let FEMA know in writing. Submit your consent online by logging into your FEMA account at [DisasterAssistance.gov](https://www.DisasterAssistance.gov), or mail it to **FEMA National Processing Service Center, P.O. Box 10055, Hyattsville, MD 20782-8055**. You can also fax your consent to **800-827-8112**. Another way to let FEMA know that you have identified someone to act on your behalf: You and your representative can visit a Disaster Recovery Center together to submit your consent. Find your nearest Disaster Recovery Center online at [fema.gov/DRC](https://www.fema.gov/DRC).

## Hurricane Ida damaged your furnace

If your insurance does not cover Hurricane Ida-caused damage to your furnace, you may be eligible for a FEMA grant to replace or repair it. Submit an appeal letter, receipt or estimate to repair or replace the furnace, and be sure to include



the contractor's name and phone number on the documents.

## Your address or phone number has changed

Ensuring FEMA has your correct contact information will help you avoid delays. Be sure to let FEMA know if your address changes, even temporarily. Make sure that your phone number and email address on file with FEMA are correct. Remember that you can easily update your information online by visiting [DisasterAssistance.gov](https://DisasterAssistance.gov).

## The deadline to apply for FEMA disaster assistance is Monday, Dec. 6. Here's how to apply

Visit [DisasterAssistance.gov](https://DisasterAssistance.gov), use the FEMA mobile app or call the **FEMA Helpline** at **800-621-3362**. If you use video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Helpline operators are available from 8 a.m. to 7 p.m. daily. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.

- You can also visit a Disaster Recovery Center and meet with FEMA staff and representatives of other federal and state agencies who can provide information about disaster assistance. To find a recovery center near you, visit [DRC Locator \(fema.gov\)](https://DRCLocator(fema.gov)).

For additional online resources as well as FEMA downloadable pamphlets and other aids, visit [DisasterAssistance.gov](https://DisasterAssistance.gov) and click "Information."

For the latest information on New York's recovery efforts, visit [fema.gov/disaster/4615](https://fema.gov/disaster/4615). Follow FEMA on Twitter at [twitter.com/FEMARegion2](https://twitter.com/FEMARegion2) and on Facebook at [facebook.com/fema](https://facebook.com/fema).



**FEMA**