FEMA Expands Outreach in Western North Carolina

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ASHEVILLE, N.C. – FEMA Disaster Survivor Assistance (DSA) teams are going door-to-door in Buncombe, Haywood and Transylvania counties and two mobile registration centers will continue operating in Haywood County this week.

FEMA mobile units, which began operation Sept. 18, are at these locations from 9 a.m. to 5 p.m. through Friday, Sept. 24:

- East Fork Baptist Church -- 13175 Cruso Rd, Canton, NC 28716
- Canton Recreation Park -- 77 Penland St., Canton, NC 28716

FEMA personnel at the centers can help residents in Buncombe, Haywood and Transylvania counties who were impacted by Tropical Storm Fred apply for federal assistance. The U.S. Small Business Administration (SBA) also will have personnel at the sites to answer questions and refer applicants to the two Business Recovery Centers SBA is operating:

- Haywood Community College Regional High-Tech Center, 112 Industrial Park Dr., Room 3021, Waynesville, N.C. 28786. Hours are Monday—Friday, 9 a.m.—6 p.m., closed Saturday and Sunday.
- Asheville-Buncombe Technical Community College, 1465 Sand Hill Rd., Suite 1054, Candler, NC 28715. Hours are Monday Friday, 9 a.m.–6 p.m., Saturday 10 a.m.–2 p.m., closed: Sunday.

The DSA teams are going door to door to help residents apply for FEMA assistance, offer referrals to other resources, check the status of an existing application and answer questions about disaster assistance.

DSA teams wear FEMA attire and have federal photo identification badges. FEMA personnel never ask for money.



There are several ways to apply for FEMA assistance: Go online to DisasterAssistance.gov, use the FEMA app, or call the FEMA Helpline at 800-621-3362. Multilingual lines are open 7 a.m. to 11 p.m. local time, seven days a week. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

The deadline for applications is Nov. 8, 2021.

For more information about Tropical Storm Fred recovery in North Carolina, visit fema.gov/disaster/4617 and ncdps.gov/TSFred. Follow us on Twitter:

@NCEmergency and @FEMARegion4.

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