

FEMA Application Deadline Has Passed but Help Still Available for Hurricane Zeta Survivors

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The March 15 deadline to apply for FEMA disaster assistance has passed, but help is still available as FEMA continues working with Hurricane Zeta survivors.

If you are a survivor who experienced loss or damage as a direct result of Hurricane Zeta and live in a disaster-approved parish, FEMA remains committed to helping you if you are eligible.

If you registered with FEMA before March 15 and later discover that your insurance did not cover all losses, you have up to a year to submit additional documentation to FEMA. It is important to provide FEMA with your final insurance settlement information as assistance may be available for some expenses not covered by insurance.

If you are receiving temporary rental assistance from FEMA, you will need to update your permanent housing plan and may need to document your need for continued rental assistance. FEMA expects all families who receive temporary rental assistance to return to their damaged homes when repaired or to locate and occupy affordable housing without FEMA rental assistance when possible to do so.

Applicants should stay in touch with FEMA to ensure the disaster-assistance process stays on track. Missing or incorrect information could hold things up. Update your contact information and report additional damage or a delay in insurance payments by:

- Going online at DisasterAssistance.gov;
- Calling the FEMA Helpline 800-621-3362 (TTY: 800-462-7585). Multilingual operators are available; or
- Downloading the FEMA app.



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To receive a link to download the FEMA app:

- Apple devices: text APPLE to 43362
- Android devices: text ANDROID to 43362
- Visit fema.gov/about/news-multimedia/app

For questions about U.S. Small Business Administration low-interest disaster loans, contact the SBA at www.sba.gov/funding-programs/disaster-assistance. For questions and assistance completing an application, call 800-659-2955 or email FOCWAssistance@sba.gov.

Those who use a relay service such as a videophone, InnoCaption or CapTel should provide FEMA with the specific number assigned to that service.

For the latest information on Hurricane Zeta, visit <https://www.fema.gov/disaster/4577> or follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

