Registration Ended But Stay in Touch With FEMA

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BATON ROUGE, LA - Louisiana survivors who registered with FEMA for disaster assistance after Hurricanes Laura and Delta are encouraged to "stay in touch" to resolve issues, provide updates on their applications or submit new information.

Applicants changing addresses, phone numbers or banking information should notify FEMA. Missing or erroneous information could result in delays in receiving assistance.

Callers to the FEMA Helpline should refer to the nine-digit number they were issued at registration. This number is on all correspondence applicants receive from FEMA and is a key identifier in tracking assistance requests.

Those who use a relay service such as a videophone, InnoCaption or CapTel can update FEMA with the specific number assigned to that service.

Survivors can call the Helpline to:

- Update insurance information.
- Receive information on the home-inspection process.
- Add or remove the name of a person designated to speak for the applicant.
- Find out if FEMA needs more information about a claim.
- Update FEMA on the registrant's housing situation.
- Learn how to appeal an eligibility determination.
- Get answers to other questions about applications.

Applicants may update their information the following ways:

- Online at DisasterAssistance.gov (also in Spanish).
- Download the FEMA mobile app (also in Spanish).

- Call the FEMA Helpline at 800-621-3362 or TTY 800-462-7585.
- Visit any disaster recovery center in the state. To find a drive-thru DRC you can text 43362 and type DRC and your ZIP Code (for example, DRC 01234).
- Download the FEMA app):
  - Apple devices: text APPLE to 43362
  - Android devices: text ANDROID to 43362

For the latest information on Hurricane Laura, visit fema.gov/disaster/4559. Or, for Hurricane Delta, visit fema.gov/disaster/4570. Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.