

How to Replace Lost or Damaged Documents in Louisiana

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BATON ROUGE, La. – Recent hurricanes may have resulted in the loss of important documents, but there are ways to replace them.

Birth and Death Certificates:

Visit <https://ldh.la.gov/index.cfm/page/649>, call 504-593-5100 or email dhh-vitelweb@la.gov.

Louisiana Driver Licenses:

Visit <https://www.expresslane.org/Pages/default.aspx>.

Marriage and Divorce Documents:

Visit the Louisiana Registrar and Vital Records office online at <https://ldh.la.gov/index.cfm/page/2687>.

Green Cards:

Visit <https://www.uscis.gov/green-card/after-we-grant-your-green-card/replace-your-green-card> or call 800-375-5283.

Social Security Cards:



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Visit <https://www.ssa.gov/myaccount> or call 800-772-1213.

Identity Theft Resource Center:

Visit <https://www.idtheftcenter.org/>, call 888-400-5530 or email itrc@idtheftcenter.org.

Medicare Cards:

Visit <https://www.ssa.gov/myaccount/or> call 800-772-1213 (TTY 800-325-0778) 8 a.m. to 7 p.m., Monday – Friday.

Tax Return Documents and Filing Deadlines:

The IRS announced that survivors of Hurricane Laura have until Dec. 31, 2020, to file individual and business tax returns and make tax payments; Hurricane Delta survivors have until Feb. 16, 2021. For more information, visit <https://www.irs.gov/newsroom/tax-relief-in-disaster-situations> or call 800-829-1040 (TTY 800-822-4059).

U.S. Department of Agriculture Disaster Assistance Discovery Tool for Farmers:

Visit <https://www.farmers.gov/recover/disaster-tool#step-1>.

Military Service Records:

Visit <https://www.archives.gov/veterans/military-service-records-0>.



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Insurance Documents:

Contact the Louisiana Department of Insurance online at <http://www.lidi.la.gov/> or call 800-259-5300 or 225-342-5900.

National Archives Records:

Visit <https://www.archives.gov/preservation/records-emergency> or call 866-272-6272. Learn how to preserve family archives, such as papers and photographs, at <https://www.archives.gov/preservation/family-archives>.

Legal Resources:

To request legal help visit <https://www.disasterlegalaid.org/legalhelp/> or call 800-310-7029.

For the latest information on Hurricane Laura, visit fema.gov/disaster/4559. For the latest information on Hurricane Delta, visit fema.gov/disaster/4570. Or, follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

