

Disaster Recovery Centers in Six Counties to Close Permanently, Help Remains Available

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RALEIGH, N.C. – As the Dec. 13 deadline to register for assistance approaches, disaster recovery centers in six counties will close their doors soon. The centers are currently open 9 a.m. to 5 p.m. Monday through Friday and 9 a.m. to 1 p.m. Saturday. All are closed Sunday.

The New Hanover County recovery center located at the Old Independence Mall, 3500 Oleander Drive in Wilmington will remain open until further notice.

The following recovery centers will close at 5 p.m. Wednesday, Dec. 12:

CARTERET COUNTY

Board of Elections
1702 Live Oak St.
Beaufort, NC 28516

CUMBERLAND COUNTY

Cumberland County Social Services Dept.
1225 Ramsey Street
Fayetteville, NC 28301

PENDER COUNTY

Pender County Agricultural Building Auditorium
801 S. Walker St.
Burgaw, NC 28425

The following recovery centers will close at 5 p.m. Thursday, Dec. 13:

CRAVEN COUNTY

Former Eckerd Drugstore



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710 Degraffenreid Ave.
New Bern, NC 28560

ONSLOW COUNTY

Piney Green Shopping Center
175 Freedom Way, Suite 18A
Midway Park, NC 28544

ROBESON COUNTY

Lumbee Tribe of North Carolina
Soaring Eagle Community Building
442 Norment Road
Lumberton, NC 28360

Survivors may still register for assistance before the Dec. 13 deadline by:

- Calling the disaster assistance helpline at 800-621-3362 or 800-462-7585 (TTY) anytime from 7 a.m. to 10 p.m. seven days a week. Multilingual operators are available.
- Going online to DisasterAssistance.gov or DisasterAssistance.gov/es in Spanish.
- Downloading the [FEMA mobile app](#) or the [FEMA mobile app in Spanish](#).
- Downloading the [ReadyNC app](#).

You may also call the disaster assistance helpline to update your contact information, ask questions about a letter from FEMA, get information about FEMA home inspections, or learn how to appeal a FEMA decision.

If you have questions about a U.S. Small Business Administration low-interest disaster loan, you may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955 or 800-877-8339 (TTY). You may also email disastercustomerservice@sba.gov or visit SBA's website at sba.gov/disaster.

If you have unmet disaster-related needs, you may call the statewide referral service at 2-1-1 or 888-892-1162 (TTY), or text Florence to 898211.

For more information on North Carolina's recovery from Hurricane Florence, visit ncdps.gov/Florence and FEMA.gov/Disaster/4393. Follow us on Twitter: [@NCEmergency](#) and [@FEMARegion4](#).



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