

# Insurance Auto Dialer

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ST. CROIX, Virgin Islands – FEMA wants eligible survivors to receive all their assistance. Virgin Islanders may receive a phone call as a reminder that survivors affected by hurricanes Irma and Maria have up to 12 months from the date of registration to submit insurance settlement documents, exclusion, or a denial letter, especially if there has been a 30 day or more delay. FEMA has been working with the territory to identify short and long-term housing assistance options to meet the individual needs of survivors.

- Please fax your insurance documents to 800-827-8112 or mail copies to FEMA, PO Box 10055, Hyattsville, MD 20782-8055 or upload the documents at [DisasterAssistance.gov](http://DisasterAssistance.gov).
- If you have any questions, please contact FEMA at 800-621-3362. If you have a speech or hearing disability and use 711 or Video Relay Service (VRS), call 800-621-3362.  
TTY: 800-462-7585.

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FEMA's mission is helping people before, during, and after a disaster.

For official information on the recovery effort following the hurricanes, please visit [www.informusvi.com](http://www.informusvi.com) or [www.usviupdate.com](http://www.usviupdate.com). Follow us on social media at [twitter.com/femaregion2](https://twitter.com/femaregion2) and [www.facebook.com/FEMAUSVirginIslands](https://www.facebook.com/FEMAUSVirginIslands). To sign up for emergency, weather related, public safety and service disruption alerts on the Virgin Islands, sign up for [Alert VI](#) or copy <https://member.everbridge.net/index/892807736729008#/login> into your browser.

To donate or volunteer, contact the voluntary or charitable organization of your choice through the National Voluntary Agencies Active in Disasters (NVOAD) at [www.nvoad.org](http://www.nvoad.org). For those who wish to help, cash donations offer voluntary agencies the most flexibility in obtaining the most-needed resources and pumps money into the local economy to help businesses recover. The Community Foundation of the Virgin Islands also has the "Fund for the Virgin Islands" at [www.USVIrecovery.org](http://www.USVIrecovery.org).



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