

FEMA is Still Here Helping Florida Survivors

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ORLANDO, Fla. – The deadline for registering with FEMA has passed, but that does not mean FEMA is leaving. FEMA continues working with the State to help survivors and communities recover.

If you have registered for assistance, FEMA encourages you to keep in touch to track your claim or to notify the agency of changes to your mailing or email addresses or phone numbers, and to report insurance settlements or additional damage you may have discovered since your home inspection.

There are four ways to reach FEMA:

- Online at DisasterAssistance.gov.
- Call the FEMA Helpline at 800-621-3362 for voice, 711 and Video Relay Service. If you are deaf, hard-of-hearing or have a speech disability and use a TTY, call 800-462-7585.
- Download the FEMA Mobile App.
- Visit an open Disaster Recovery Center. A list of DRCs is available on the FEMA Mobile App, online at fema.gov/disaster-recovery-centers or by calling the FEMA Helpline.

The application deadline for a U.S. Small Business Administration low-interest disaster loan also has passed. For information, call the SBA Disaster Assistance Customer Service Center at 800-659-2955, or email disastercustomerservice@SBA.gov or visit SBA's website at www.sba.gov/disaster. If you are deaf, hard-of-hearing or have a speech disability and use a TTY, call 800-877-8339.

As of the end of the registration period, Friday, Nov. 24:

- More than 2.6 million survivors have contacted FEMA for assistance.
- More than \$933 million has been approved for individuals and families.



- More than \$695 million in SBA low-interest disaster loans for homeowners, renters and business owners has been approved.
- More than 27,000 National Flood Insurance Program claims have been submitted.
- More than \$369 million has been paid on approved NFIP claims.

FEMA partnered with the State to operate 73 Disaster Recovery Centers. More than 91,000 people have visited the centers located throughout the 48 designated counties to receive information and advice for their recovery.

In addition, Disaster Survivor Assistance teams have visited more than 273,000 homes and talked to more than 178,000 survivors about how FEMA can help in recovery efforts, to answer survivors' questions and, if needed, to assist with helping survivors register.

For more recovery information, visit www.FEMA.gov/IrmaFL, or follow us @FEMARegion4 on Twitter and on FEMA's Facebook page.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

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