

# Disaster Recovery Centers Open in Jasper, Montgomery, Hardin and Harris Counties

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**AUSTIN, Texas** – Four State of Texas/FEMA Disaster Recovery Centers will open Thursday, Sept 21, 2017: one in Jasper County in the city of Jasper, one in Montgomery County in the city of Conroe, one in Hardin County in the city of Sour Lake and one in Harris County in the city of Pasadena.

Disaster recovery centers offer in-person support to individuals and businesses in counties included in the Texas federal disaster declaration for Hurricane Harvey and the subsequent floods.

Recovery specialists from the Federal Emergency Management Agency (FEMA) and the U.S. Small Business Administration (SBA), the State and other agencies will be at the centers to talk about assistance and to help anyone who needs guidance in filing an application. The new centers are at the following locations:

**Jasper County Courthouse Annex**  
**271 East Lamar Street**  
**Jasper TX 75951**  
**Hours: 7 a.m.-7 p.m., 7 days a week**

**Old Conroe Police Department Building**  
**700 Old Montgomery Road**  
**Conroe TX 77301**  
**Hours: 7 a.m.-7 p.m., 7 days a week**



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**Pinewood Fire Station**  
**333 Commercial Drive**  
**Sour Lake TX 77659**  
**Hours: 7 a.m.-7 p.m., 7 days a week**

**Pasadena Convention Center**  
**7902 Fairmont Parkway**  
**Pasadena TX 77507**  
**Hours: 7 a.m.-7 p.m., 7 days a week**

The U.S. Small Business Administration's (SBA) disaster assistance employees are committed to helping businesses and residents rebuild as quickly as possible. SBA representatives are available to answer questions about SBA's disaster loan program and help business owners and residents apply to SBA.

Disaster recovery centers are accessible to people with disabilities. Centers have assistive technology equipment allowing disaster survivors to use amplified telephones, phones that display text, amplified listening devices for people with hearing loss and magnifiers for people with vision loss. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps and restrooms.

If possible, homeowners, renters and businesses should register with FEMA before visiting a recovery center. Eligible residents may register for assistance the following ways:

- Online at [DisasterAssistance.gov](https://DisasterAssistance.gov).
- Phone **800-621-3362** (voice, **711/VRS**-Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press **2** for Spanish).
- Via the **FEMA app**, available for **Apple** and **Android** mobile devices. To download visit: [fema.gov/mobile-app](https://fema.gov/mobile-app).

The following information is helpful when registering:

- Address of the location where the damage occurred (pre-disaster address).
- Current mailing address.
- Current telephone number.



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- Insurance information.
- Total household annual income.
- Routing and account number for checking or savings account (this allows FEMA to directly transfer disaster assistance funds into a bank account).
- A description of disaster-caused damage and losses.

Disaster survivors can visit any of the centers for assistance. Locations of other recovery centers are online at [www.fema.gov/DRC](http://www.fema.gov/DRC).

Homeowners, renters and businesses in **Aransas, Austin, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, Dewitt, Fayette, Fort Bend, Galveston, Goliad, Gonzalez, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Sabine, San Jacinto, Refugio, San Patricio, Tyler, Victoria, Waller, Walker** and **Wharton** counties may be eligible for help.



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