

# Disaster Recovery Center to Open in Dallas

---

**Release Date: Septembere 10, 2017**

**AUSTIN, Texas** – A State of Texas/FEMA Disaster Recovery Center will open Monday, Sept. 11, 2017, at a shelter in Dallas.

The interest for this center is to serve the survivors temporarily residing at the shelter and other survivors evacuated to the Dallas area from the 39 designated counties.

Recovery specialists from the Federal Emergency Management Agency (FEMA) and the U.S. Small Business Administration (SBA), the State and other agencies will be at the center to talk about assistance and to help anyone who needs guidance in filing an application. The new center is at the following location:

**Kay Bailey Hutchison Convention Center**  
**650 S Griffin Street**  
**Dallas TX 75202**  
**Hours: Daily, 7 a.m.-7 p.m.**

The U.S. Small Business Administration's (SBA) disaster assistance employees are committed to helping businesses and residents rebuild as quickly as possible. SBA representatives are available to answer questions about SBA's disaster loan program and help business owners and residents apply to SBA.

Disaster Recovery Centers are accessible to people with disabilities. Centers have assistive technology equipment allowing disaster survivors to use amplified telephones, phones that display text, amplified listening devices for people with hearing loss, and magnifiers for people with vision loss. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps and restrooms.

If possible, homeowners, renters and businesses should register with FEMA before visiting a recovery center. Eligible residents may register for assistance the



following ways:

- Online at [DisasterAssistance.gov](https://DisasterAssistance.gov).
- Phone **800-621-3362** (voice, **711/VRS**-Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press **2** for Spanish).
- Via the **FEMA app**, available for **Apple** and **Android** mobile devices. To download visit: [fema.gov/mobile-app](https://fema.gov/mobile-app).

The following information is helpful when registering:

- Social Security numbers for household members
- Address of the location where the damage occurred (pre-disaster address).
- Current mailing address.
- Current telephone number.
- Insurance information.
- Total household annual income.
- Routing and account number for checking or savings account (this allows FEMA to directly transfer disaster assistance funds into a bank account).
- A description of disaster-caused damage and losses.

Disaster survivors can visit any of the centers for assistance. Locations of other recovery centers are online at [www.fema.gov/DRC](https://www.fema.gov/DRC).

Homeowners, renters and businesses in **Aransas, Austin, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, Dewitt, Fayette, Fort Bend, Galveston, Goliad, Gonzalez, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Sabine, San Jacinto, Refugio, San Patricio, Tyler, Victoria, Waller, Walker and Wharton** may be eligible for help.



**FEMA**