

# Understanding Your FEMA Letter

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**After applying for assistance, you will get one or more letters explaining the status of your application. Your letter(s) may say ineligible or not approved, or even denied. Don't be discouraged, FEMA may just need more information.**

**Read each letter:** Read the whole letter to find out what is needed to continue moving your application forward.

**Determine what is missing:** FEMA may need additional documents or information. See examples below.

**Follow up:** FEMA may call or send a follow-up letter asking for more information. Visit the Disaster Recovery Center to get help with next steps.

## **Common reasons for a 'denial' letter include -**

**Insurance:** We may still need a copy of your insurance settlement letter.

**Missing documents:** FEMA may still need proof of identity, proof of occupancy, proof of ownership or a contractor estimate.

**Proof of occupancy:** When FEMA is unable to verify the occupancy of your primary residence, you may need to provide documentation, such as utility bills, a credit card statement, a phone bill, or driver's license or other document showing the address of your damaged primary residence.

**Missed appointment:** If you miss an appointment with a FEMA damage inspector, your application may not move forward. Make sure FEMA has your correct contact information. And if you miss a meeting please get in touch.

**There may be other reasons why FEMA determined your application was ineligible.** PLEASE bring your letters to the Disaster Recovery Center so that we



**FEMA**

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can work on the next steps together!

**Disaster Recovery Center Location:**

**Black Lodge Community Center**

6772 Crow River Road, Hardin, Montana 59034 | Phone: 406-679-0022

[This location is just off I-90 at Exit 503, Dunmore]



**FEMA**