

FEMA Helps All People with their Recovery from St. Clair County Floods

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ST. CLAIR COUNTY, ILLINOIS – FEMA is committed to helping all people affected by the July 25-28 flooding in St. Clair County, including people with temporary or permanent disabilities. FEMA wants to ensure that programs and services are meeting the needs of all disaster survivors during their recovery process. FEMA works with state and local agencies and volunteer organizations to identify accessibility needs and locate appropriate resources, so all eligible applicants have equal access to disaster assistance programs.

Apply for FEMA assistance:

Apply online at DisasterAssistance.gov, use the **FEMA mobile app**, or call **Helpline at 800-621-3362**.

- If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.
- Multilingual phone operators are available on the FEMA Helpline. Choose Option 2 for Spanish and Option 3 for other languages.

You can also apply at a Disaster Recovery Center (DRC). DRCs are accessible to people with disabilities and FEMA can help with filling out forms. No appointment is needed. DRC locations are:

- **Clyde Jordan Senior Citizen Center, 6755 State Street, East St. Louis, Illinois 62203**
- **Caseyville Village Hall, 909 South Main Street, Caseyville, Illinois 62232**

Recovery Centers are closed on Sundays. Hours for the next two weeks are:

Week of November 14

Monday–Friday, 8 a.m.–6 p.m. and Saturday, 9 a.m.–3 p.m.



FEMA

Week of November 21 – Holiday Hours

Monday and Tuesday, 8 a.m.–6 p.m.

Wednesday, 8 a.m.–2 p.m.

Thursday, Thanksgiving Day – CLOSED FOR HOLIDAY

Friday, day after Thanksgiving CLOSED FOR HOLIDAY

Saturday, 10 a.m. – 2 p.m.

The following accommodations are available by request at the FEMA DRCs:

- Assisted listening devices, magnifiers, and Video Remote Interpreting (VRI)
- Language interpreters, including American Sign Language interpreters – available upon request
- Notify FEMA DRC staff if you need an accommodation during any part of the assistance process, if you have questions about equipment available in DRCs, or if you need help using the equipment

People with disabilities may be eligible for financial assistance to replace disability equipment (i.e., wheelchairs, hearing aids, etc.) if the items were damaged or lost due to the disaster.

Disaster assistance grants are not taxable income and will not affect eligibility for Social Security, Medicaid, medical waiver programs, Temporary Assistance for Needy Families, food stamps, Supplemental Security Income or Social Security Disability Insurance.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call **FEMA toll-free at 833-285-7448**.

For disaster updates from FEMA, follow [@FEMAreion5](https://twitter.com/FEMAreion5) on Twitter, and turn on mobile notifications. Visit the disaster webpage at fema.gov/disaster/4676.



For disaster updates from the Illinois Emergency Management Agency (IEMA), follow @ReadyIllinois on [Twitter](#), [Facebook](#) and [Instagram](#) and turn on mobile notifications. <http://www.illinois.gov/iema/> continues to be a go-to, single source to help Illinois residents easily find information and disaster-related resources.

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FEMA's mission is helping people before, during, and after disasters.

