

Six Months Following Hurricane Matthew Government Partners, Volunteers Work for North Carolina Progress

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DURHAM, N.C. – Hurricane Matthew left a **\$1.5 billion** impact on North Carolina, according to National Oceanic and Atmospheric Administration, and the state has made significant progress on recovery. As the aftermath of Matthew fades, the accomplishments of those who survived the storm verify a basic truth about disasters: Recovery takes the Whole Community.

North Carolina has taken significant steps toward recovery following the aftermath of Hurricane Matthew. Affected communities and disaster survivors are repairing and rebuilding better, stronger and safer with the help of neighbors, friends, family members, voluntary groups, faith- and community-based organizations and local, county, state and federal governments.

The following highlights recovery progress made in the six months since the Oct. 10 presidential disaster declaration, and how disaster survivors and affected communities are overcoming challenges:

The declaration made 45 counties eligible to apply for help under FEMA's Individual Assistance (IA) program.

In addition, local, county and state government infrastructure and certain private nonprofit organizations in 50 counties became eligible to receive funding through FEMA's Public Assistance (PA) program to repair and rebuild certain eligible disaster-damaged facilities. Local, county and state government expenses related to debris removal, saving lives, providing security, and managing the immediate response became eligible for reimbursement.

Hazard Mitigation Grant funds were made available statewide. Because North Carolina took proactive efforts in Emergency Management, the state mitigation funding amount is 5 percent more than those states that meet minimum



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requirements. This will bring millions of additional dollars to the state for recovery programs.

Big Disaster Takes Big Response

FEMA individual assistance to North Carolina has surpassed **\$96 million**, with nearly **82,000** survivors applying for federal and state assistance for housing, personal property and other expenses.

- **82,000** North Carolina residents registered with FEMA.
- Nearly **\$67 million** approved for housing assistance, including short-term rental assistance and home repair costs.
- More than **\$29 million** has been approved to cover other essential disaster-related needs, such as medical and dental expenses and lost personal possessions.
- **More than \$97 million** in low-interest disaster loans for homeowners, renters, businesses and private nonprofit organizations has been approved by the U.S. Small Business Administration.
- **271** households are currently checked in the Transitional Sheltering Assistance (TSA) Program. **100** households have been licensed-in to Manufactured Housing Units. At the height of the TSA program, more than **1900** survivors approved for housing.
- Nearly **\$188 million** National Flood Insurance Program claims paid. Nearly **6,000** flood insurance claims received.
- At peak operations, more than **1,300** federal employees worked the disaster in North Carolina.
- The state and FEMA staffed and operated **38** Disaster Recovery Centers and Mobile Disaster Recovery Centers. Before establishing DRCs, **more than 200 Disaster Survivor Assistance team members** went from door to door and store to store in damaged areas to provide information on FEMA assistance. They also staffed Mobile Disaster Recovery Centers that went to busy areas to provide information.
- Public Assistance, which funds the rebuilding of infrastructure, public structures and reimburses local government for emergency response during disasters have received **nearly 450** applications with **nearly 2,100 projects identified**, totaling more than **\$413 million**; **377** projects have been obligated for over **\$32 million (federal share)**.



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- **FEMA's Hazard Mitigation 406 program** proposals can augment Public Assistance funding, as is the case in North Carolina. To date, mitigation staff identified **28 projects** for additional mitigation funding, totaling **nearly \$1.6 million**.
- Hazard Mitigation's Community Education Outreach counseled **9,020** survivors at **38** Disaster Recovery Centers and Mobile Recovery Centers and **3,000** individuals at building supply stores, municipal buildings, libraries and fire departments on the importance of incorporating mitigation measures into recovery building projects.
- In partnership with the state, FEMA's 404 Hazard Mitigation Grant Program staff have supported North Carolina Emergency Management in collecting more than **2,300 homeowner applications** for acquisition, elevation or reconstruction of homes to reduce the risk of loss of life and property from future disasters.

Volunteers: The Backbone of long-term recovery

Recovery has significantly progressed because of voluntary, **faith and community-based groups** that are donating their time and skills to help survivors muck out, repair and rebuild their homes. These groups are always the first and last presence to help disaster survivors recover.

Voluntary organizations have served over **1.6 million meals** and **284,292 snacks** and provided over **200,000 goods and services** to thousands of people –and pets –in need. Long Term Recovery Committees are established in some affected communities and forming in others to assist those who still have unmet needs.

Interagency Recovery Coordination

The IRC multiagency group brings the full force of the federal family to federally declared disasters to identify the tools and resources necessary to support the state on its path to a sustained recovery.

The key outcome is the acceleration of the recovery process after a disaster through collaborative and inclusive planning processes with federal, state, tribal and local partners. Efforts include coordinating with whole community partners, mitigating risks, incorporating continuity planning, identifying resources, and developing capacity to effectively manage the recovery process.



All six of the Recovery Support Functions were activated for North Carolina. Five remain active including:

- Community Planning and Capacity Building - FEMA
- Economic - U.S. Department of Commerce - Economic Development Administration
- Housing - U.S. Department of Housing and Urban Development
- Infrastructure Systems - U.S. Army Corps of Engineers
- Natural and Cultural Resources - U.S. Department of Interior

The group has completed the Mission Scoping Assessment, a compilation of issues the recovery support functions found in North Carolina. The group is currently working on the Recovery Support Strategy, which will suggest actions to aid the state in recovery.

Whole community partners continue to collaborate to find solutions to enable North Carolinas recovery and will be here as long as it takes.

For more information on North Carolina's recovery, visit fema.gov/disaster/4285 and readync.org. Follow FEMA on Twitter at [@femaregion4](https://twitter.com/femaregion4) and North Carolina Emergency Management [@NCEmergency](https://twitter.com/NCEmergency).

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*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-3362** or **TTY at 800-462-7585**.*

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Dial 2-1-1 or 888-892-1162 to speak with a trained call specialist about questions you have regarding Hurricane Matthew; the service is free, confidential and available in any language. They can help direct you to resources. Call 5-1-1 or 877-511-4662 for the latest road conditions or check the ReadyNC mobile app,



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which also has real-time shelter and evacuation information. For updates on Hurricane Matthew impacts and relief efforts, go to [ReadyNC.org](https://www.readync.org) or follow N.C. Emergency Management on [Twitter](#) and [Facebook](#). People or organizations that want to help ensure North Carolina recovers can visit [NCdisasterrelief.org](https://www.ncdisasterrelief.org) or text NCRrecovers to 30306.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long term rebuilding of disaster-damaged private property. SBA helps homeowners, renters, businesses of all sizes, and private nonprofit organizations fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Customer Service Center by calling **(800) 659-2955**, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call **(800) 877-8339**.



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