

# Registration Deadline Passes but FEMA is Still Here to Help North Carolina Survivors

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DURHAM, N.C. – The deadline for registering with FEMA has passed, but that does not mean FEMA is leaving. Much work remains to be done in North Carolina and FEMA continues working with North Carolina Emergency Management to help survivors and communities recover.

Three disaster recovery centers are still open in Cumberland, Edgecombe and Robeson counties.

If you have registered for assistance, FEMA encourages you to keep in touch to track your claim or to notify the agency of changes to your mailing or email addresses or phone numbers, and to report insurance settlements or additional damage you may have discovered since your home inspection.

There are three ways to reach FEMA:

- Online at [DisasterAssistance.gov](http://DisasterAssistance.gov).
- Call the FEMA Helpline at 800-621-3362 for voice, 711 and Video Relay Service. If you are deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585.
- Download the FEMA Mobile App.

The application deadline for a U.S. Small Business Administration low-interest disaster loan also has passed. For information, call the SBA Disaster Assistance Customer Service Center at 800-659-2955, or email [disastercustomerservice@SBA.gov](mailto:disastercustomerservice@SBA.gov) or visit SBA's website at [www.sba.gov/disaster](http://www.sba.gov/disaster). If you are deaf, hard-of-hearing or have a speech disability and use a TTY, call 800-877-8339.

As of the end of the registration period, Monday, Jan. 23:



- ? More than 80,700 survivors have contacted FEMA for assistance.
- ? More than \$90.1 million has been approved for individuals and families.
- ? More than \$84.2 million in SBA low-interest disaster loans for homeowners, renters and business owners has been approved.
- ? More than 5,700 National Flood Insurance Program claims have been submitted.
- ? Nearly \$134 million total amounts has been paid on approved NFIP claims.

FEMA and NCEM operated 20 disaster recovery centers. More than 28,000 people have visited the centers located throughout the 45 designated counties to receive information and advice for their recovery.

In addition, Disaster Survivor Assistance teams have visited more than 84,000 homes and talked to almost 44,000 survivors about how FEMA can help in recovery efforts, to answer survivors' questions and, if needed, to assist with helping survivors register.

Public Assistance work is well underway with its task of reimbursing state, tribal and local governments and certain private nonprofit organizations for their recovery work. To date, more than \$8 million has been obligated. The Public Assistance program is administered by NCEM and funded by FEMA.

For more information on North Carolina's recovery, visit [fema.gov/disaster/4285](https://fema.gov/disaster/4285) and [readync.org](https://readync.org). Follow FEMA on Twitter at @femaregion4 and North Carolina Emergency Management @NCEmergency.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 or TTY at 800-462-7585.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow FEMA on twitter at @femaregion4. Download the FEMA app with tools and tips to keep you safe before, during, and after disasters.



Dial 2-1-1 or 888-892-1162 to speak with a trained call specialist about questions you have regarding Hurricane Matthew; the service is free, confidential and available in any language. They can help direct you to resources. Call 5-1-1 or 877-511-4662 for the latest road conditions or check the ReadyNC mobile app, which also has real-time shelter and evacuation information. For updates on Hurricane Matthew impacts and relief efforts, go to ReadyNC.org or follow N.C. Emergency Management on Twitter and Facebook. People or organizations that want to help ensure North Carolina recovers can visit NCdisasterrelief.org or text NCRecovers to 30306.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps homeowners, renters, businesses of all sizes, and private non-profit organizations fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Customer Service Center by calling (800) 659-2955, emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov), or visiting SBA's Web site at [www.sba.gov/disaster](http://www.sba.gov/disaster). Deaf and hard-of-hearing individuals may call (800) 877-8339.

