

FAQ (Kapas Eiis Mi Soun Tori Kem): Fetalin Angangen Möön Rent Ren Direct Housing

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Are pwe en emon mi manaw seni ekkewe ekkei mi fiis won Maui lon 2023, o pwan en mi nom lon an FEMA Direct Housing Program, ekkei porous mi tapwetiw fan eli repwe alisuk ren angangen om kopwe moni noum rent.

Q&A (Kapas Eiis Me Poluwer): Ifa Usun Om Kopwe Mööni Rent Pwan Awewen Angangan

Q. Inet chon fiti Direct Housing repwe poputa le moni rent?

A. Poputa won ewe **March 1, 2025**, meinisin chon nonom lon imwen Direct Housing repwe osupwangan ar repwe poputa le mööni pwisin nour rent iteitan maram ngeni FEMA.

Q. Ifa usun ai upwe etiwa ai we akkomwen taropwen rent, ika rent statement?

A. Chon nonom lon ekkei imw repwe etiwa ar we akkomwen taropwen möön rent me ren ar we address ia ra soun etiwa taropwe me lon postal.

Q. Ifa usun ai upwe tinalong mönien möön ai rent?

- Phone:
 - Kori **866-804-2469 Sarinfan tori Enimu seni 9 a.m. ngeni 4 p.m. EST (EST ina kolokun mainland, iei orun 6 awa mwitir seni kulokuch ikei lon Hawai?i).**
 - Allen om kopwe möni noum rent me won phone:
 - Bank account (ACH)
 - Debit are credit card



- Check are Money Order repwe Mak Ngeni FEMA:
 - U.S. Mail (me lon Postal): FEMA, PO Box 6200-16, Portland, OR 97228-6200

Are

- Tinalo Fiti Lepwin Delivery/Courier (ika Chon Tuwmuu le Pwisin dropini fanitom):

U.S. BANK-Government Lockbox, ATTN: DHS-FEMA-6200-16,
17650 NE Sandy Blvd, Portland, OR 97230
- Return Check seni U.S. Department of the Treasury me lon U.S. Mail (Postal):
 - U.S. Department of the Treasury, ATTN: Treasury Check Return,
PO Box 51318, Philadelphia, PA 19115
- Electronic Payment (won Internet):
 - Mööni Won Interent ren www.pay.gov
 - Allen om kopwe mööni won internet:
 - Bank account (ACH)
 - PayPal account
 - Venmo account
 - Debit are credit card

Q. Ifa usun ai upwe mööni rent won internet ika e-payment?

1. Feilo ngeni www.pay.gov
2. Typini “FEMA” lon ewe search box (*ewe porr mi pweech mi nom nepeliafichin ewe page me asan*)
3. Lupwen a liwinto ekana Search Results, kuta ewe FEMA Finance Center – Payment Form
 - Click won ewe [Continue]
 - Click won ewe [Continue to the Form]
4. Awesi le Amasowalong ewe Agency Form



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- Notice and Debt Letter (NDL) # ena ewe nampa mi nom won ewe taropwe en mi etiwa seni FEMA me fan om we address. Ei nampa epwe sokofesen iteitan maram.
 - Click won ewe [Continue]
5. Awesi le Amasowalong ewe Payment Form
- En mi tongeni walong om email address ika en mi mwochen etiwa email confirmation le pwaralo pwe en mi mööni.
 - Click won ewe [Continue]
 - A wes ewe angangen mööni rent

Q. Ngang mi tongeni fori pwe epwe automatik (ika fiis won pwisin an iteitan maram) möön ai rent, ika auto-pay?

A. Auto-pay ese tufich lon ei fansoun

Q. Inet upwe mööni ai rent iteitan maram?

A. Möön rent epwe feito sonuk esap manga seni 30 ran mwirin ewe due date (ika ranin om kopwe fen mööni).

Q. Met ika pwe uwa mööni nge me mang seni ekkana 30 ran?

A. Mwirin 30 ran, FEMA epwe era pwe en mi liwinimang ngeniir, ewe repwe poputa le fori ar angangen kuta sonuk ewe möni, usun mi fen alluk lon ewe Debt Collection Act mi forulo lon olluk me lon ewe ier 1982, ewe Debt Collections Improvement Act (DCIA) mi forulo lon olluk lon 1996, o pwan ewe Digital Accountability pwan Transparency Act mi forulo lon olluk lon 2014 (DATA Act).

Q. Io upwe fos ngeni ika pwe mi wor ai kapas eiis won ifa usun ai upwe mööni ai rent?

A. Kori FEMA Finance ren ewe nampa **866-804-2469, Sarinfan tori Enimu seni 9 a.m. ngeni 4 p.m.** EST (EST ina kolokun mainland, iei orun 6 awa mwitir seni kulokuch ikei lon Hawaii?) are email FEMA-Finance-AccountsReceivable-Deposits@FEMA.dhs.gov. Are pwe en mi nounou angangan elilis le kokko won video are captioned service (faniten ekkewe ir mi selingapung) are pwan och angangen alilis le kokko, kose mwochen fanga ngeni FEMA ewe tichikin nampa ren faniten ena service ika angangen alilis en mi soun aea.



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An FEMA angang pwe repwe elisi aramas me mwen, lon otun, o pwan mwirin an a fiis osukosuken weiweita.

