COVID-19 Funeral Assistance

Messaging Materials Copy

## Email Copy

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| Hello,  The COVID-19 pandemic brought overwhelming grief to many residents of [COUNTY/CITY NAME]. To help ease the financial stress caused by the pandemic, FEMA is offering financial assistance for COVID-19-related funeral expenses.  You may qualify for COVID-19 Funeral Assistance if:  You are a U.S. citizen, non-citizen national, or qualified non-citizen  You incurred funeral expenses on or after January 20, 2020, for a person whose death was caused by COVID-19  **How to Apply:**  Call the COVID-19 Funeral Assistance Helpline at **844-684-6333**  **Hours of Operation:**  Monday – Friday 9 a.m. to 9 p.m. E.T.  Call the phone number above to start your application. This will only take about 20 minutes. A FEMA representative will guide you through the application process. Multilingual services are available. If you use a relay service, please provide FEMA with the specific number assigned to you for the service.  You may only submit your application by phone. FEMA does not accept online applications for COVID-19 Funeral Assistance.  To learn more, visit [FEMA’s COVID-19 Funeral Assistance website](https://www.fema.gov/disaster/coronavirus/economic/funeral-assistance?utm_source=CBO&utm_medium=Email&utm_campaign=FEMA_Funeral_Assistance) or call the COVID-19 Funeral Assistance Helpline at **844-684-6333**.  Best Regards,  [ORGANIZATION NAME] |

## Newsletter Copy

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| Did you know financial assistance is available for COVID-19 funeral costs? FEMA may provide up to $9,000 in financial assistance per deceased individual for COVID-19-related funeral expenses incurred on or after January 20, 2020.  [ORGANIZATION NAME] understands that the COVID-19 pandemic brought overwhelming grief to many. We are providing information to the [COUNTY/CITY NAME] community about federal assistance that may ease the financial stress caused by the pandemic.  Currently, there is no deadline to apply for COVID-19 Funeral Assistance. To apply or learn more, please call FEMA’s COVID-19 Funeral Assistance Helpline at **844-684-6333**. You may also visit [FEMA’s COVID-19 Funeral Assistance website](https://www.fema.gov/disaster/coronavirus/economic/funeral-assistance?utm_source=CBO&utm_medium=Newsletter&utm_campaign=FEMA_Funeral_Assistance) or contact [INSERT CONTACT] for more information. |

## Website Copy

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| **COVID-19 Funeral Assistance**  The COVID-19 pandemic brought overwhelming grief to many. To help ease the financial stress caused by the virus, FEMA may provide up to $9,000 in financial assistance per deceased individual for COVID-19-related funeral expenses incurred on or after January 20, 2020.  You may qualify for COVID-19 Funeral Assistance if:  You are a U.S. citizen, noncitizen national, or qualified noncitizen  You incurred funeral expenses on or after January 20, 2020, for a person whose death was caused by COVID-19  **How to Apply:**  Call the COVID-19 Funeral Assistance Helpline at **844-684-6333**  **Hours of Operation:**  Monday – Friday 9 a.m. to 9 p.m. E.T.  [ORGANIZATION NAME] encourages you to apply for COVID-19 Funeral Assistance if you had funeral expenses as a result of a death caused by COVID-19.  For more information, please call FEMA’s COVID-19 Funeral Assistance Helpline at **844-684-6333** or visit [FEMA’s COVID-19 Funeral Assistance website](https://www.fema.gov/disaster/coronavirus/economic/funeral-assistance?utm_source=CBO&utm_medium=Website&utm_campaign=FEMA_Funeral_Assistance). |